
























































HUMBIRD Docket: 1367614 - 54746	
Page	Document
1	<u>Request/approval to study for discontinuance (02/09/2011)</u> 
2	<u>Notice (if appropriate) to Headquarters of suspension</u> 
3	<u>Notice (if appropriate) to customers/district personnel of suspension</u> 
4	<u>Highway map with community highlighted (03/29/2011)</u> 
5	<u>Eviction notice (if appropriate) (03/29/2011)</u> 
6	<u>Building inspection report and original photos of building deficiencies (if appropriate) (03/29/2011)</u> 
7	<u>Post Office and community photos (03/29/2011)</u> 
8	<u>PS Form 150, Postmaster Workload Information (03/29/2011)</u> 
9	<u>Worksheet for calculating work service credit (03/14/2011)</u> 
10	<u>Window transaction record (03/29/2011)</u> 
11	<u>Record of incoming mail (03/29/2011)</u> 
12	<u>Record of dispatched mail (03/29/2011)</u> 
13	<u>Administrative postmaster/OIC comments (02/28/2011)</u> 
14	<u>Inspection Service/local law enforcement vandalism reports (03/03/2011)</u> 
15	<u>Post Office fact sheet (05/11/2011)</u> 
16	<u>Community fact sheet (03/14/2011)</u> 
17	<u>Alternate service options/cost analysis (03/29/2011)</u> 
18	<u>Form 4920, Post Office Fact Sheet (03/30/2011)</u> 
19	<u>Reccomendation and Service Replacement Type (03/30/2011)</u> 
20	<u>Questionnaire instruction letter to postmaster/OIC (04/29/2011)</u> 
21	<u>Cover letter, questionnaire, and enclosures (04/11/2011)</u> 
22	<u>Returned customer questionnaires and Postal Service response letters (04/11/2011)</u> 
23	<u>Analysis of questionnaires (05/12/2011)</u> 
24	<u>Community meeting roster (05/03/2011)</u> 
25	<u>Community meeting analysis (05/03/2011)</u> 
26	<u>Community meeting letter (Need to set before questionnaire if not held before) (04/11/2011)</u> 
27	<u>Petition and Postal Service response letter (if appropriate) (01/01/1900)</u> 
28	<u>Congressional inquiry and Postal Service response letter (if appropriate) (01/01/1900)</u> 
29	<u>Proposal checklist (03/30/2011)</u> 
30	<u>District notification to Government Affairs (05/24/2011)</u> 
31	<u>Instructions to postmaster/OIC to post proposal (05/18/2011)</u> 
32	<u>Invitation for comments exhibit (05/24/2011)</u> 
33	<u>Proposal exhibit</u> 
34	<u>Comment form exhibit (05/11/2011)</u> 
35	<u>Instructions for postmaster/OIC to remove proposal (07/18/2011)</u> 
36	<u>Round-date stamped proposals and invitations for comments from affected offices (08/01/2011)</u> 
37	<u>Notification of taking proposal and comments under internal consideration (07/25/2011)</u> 
38	<u>Proposal comments and Postal Service response letters (08/01/2011)</u> 

39	Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate) ( )	
40	Analysis of comments (08/01/2011)	
41	Revised proposal (if appropriate) (08/01/2011)	
42	Updated PS Form 4920 (if appropriate) (03/30/2011)	
43	Certification of record (08/01/2011)	
44	Log of Post Office discontinuance actions (08/01/2011)	
41	Revised proposal (if appropriate) (08/01/2011)	
42	Updated PS Form 4920 (if appropriate) (03/30/2011)	
43	Certification of record (08/01/2011)	
44	Log of Post Office discontinuance actions (08/01/2011)	
45	Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales (08/01/2011)	
46	Headquarters' acknowledgment of receipt of record (08/14/2011)	
47	Final determination transmittal letter from Headquarters (08/19/2011)	
48	Instruction letter to postmaster/OIC on posting (09/02/2011)	
49	Round-date stamped final determination cover sheets (10/06/2011)	
50	Postal Bulletin Post Office Change Announcement ( )	
51	Vice president, Delivery and Retail, instruction letter (08/19/2011)	



02/09/2011

ANTHONY WILLIAMS  
DISTRICT MANAGER  
NORTHLAND PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the WI 03 congressional district.

Post Office Name:	HUMBIRD
Zip+4 Code:	54746-8208
EAS Level:	53
Finance Number:	563970
County:	Clark
Proposed Admin Office:	MERRILLAN PO
ADMIN Miles Away:	6.0
Near Office Name:	MERRILLAN PO
Near Miles Away:	6.0
Number of Customers:	
Post Office Box:	40
General Delivery:	0
Rural Route (RR):	0
Highway Contract Route (HCR):	0
Intermediate RR:	0
Intermediate HCR:	0
City Delivery:	0
Total Customers:	40
ZIP Code Change:	Yes <input type="checkbox"/> NO <input checked="" type="checkbox"/> ZIP Code

The above office became vacant when the postmaster retired on 02/01/2007.

A review of the Humbird Post Office has revealed a steady decline in workload over the past several years. Currently the office qualifies for 1.26 hours of staffing per day. The office is open 20 hours per week. There are few retail businesses, and no schools or health care services in the community. Residents travel to nearby towns for groceries and other goods and services.

DIANE RILEY  
Manager, Post Office Operations

Approval to Study for Discontinuance:

ANTHONY WILLIAMS  
DISTRICT MANAGER  
NORTHLAND PFC

02/09/2011

DATE

cc: Area Manager, Public Affairs and Communication



Docket: 1367614

NOTICE OF POST OFFICE EMERGENCY SUSPENSION

**A. Office**

Name: HUMBIRD State: WI Zip Code: 54746  
Area: WESTERN District: NORTHLAND PFC  
Congressional District: WI 03 County: Clark  
EAS Grade: 53 Finance Number: 563970  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no Emergency Suspension for this office

Prepared by: Margaret Campbell  
Title: NORTHLAND PFC Post Office Review Coordinator  
Tele No: (612) 349-3568

Date: 05/11/2011  
Fax No: (612) 349-0389





NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

**A. Office**

Name: HUMBIRD State: WI Zip Code: 54746  
Area: WESTERN District: NORTHLAND PFC  
Congressional District: WI 03 County: Clark  
EAS Grade: 53 Finance Number: 563970  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no Emergency Suspension for this office

Prepared by: Margaret Campbell  
Title: NORTHLAND PFC Post Office Review Coordinator  
Tele No: (612) 349-3568

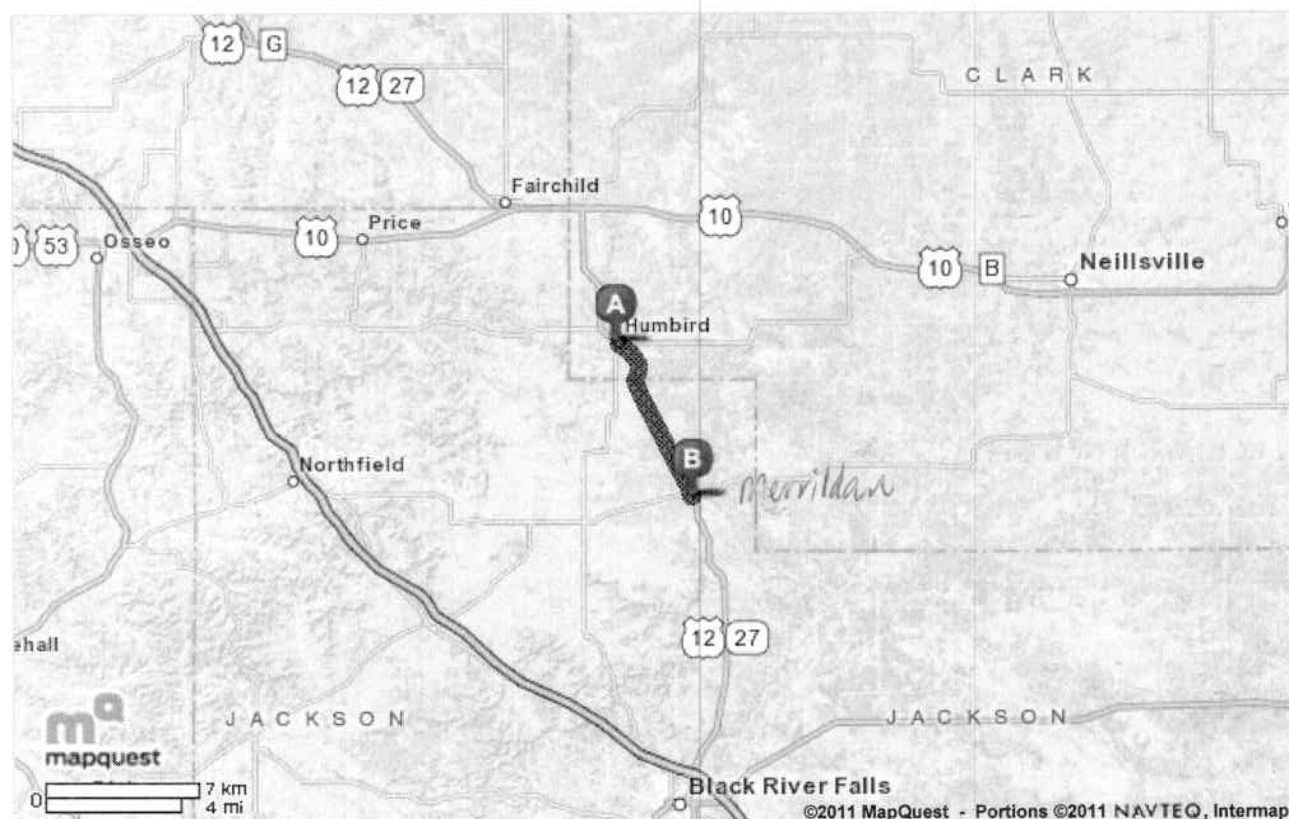
Date: 05/11/2011  
Fax No: (612) 349-0389



Notes

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**Trip to:**  
109 S Main St  
Merrillan, WI 54754  
**6.26 miles**  
**8 minutes**



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### Eviction Notice

#### A. Office

Name: HUMBIRD State: WI Zip Code: 54746  
Area: WESTERN District: NORTHLAND PFC  
Congressional District: WI 03 County: Clark  
EAS Grade: 53 Finance Number: 563970  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no eviction notice for this office.

Prepared by: Margaret Campbell  
Title: NORTHLAND PFC Post Office Review Coordinator  
Tele No: (612) 349-3568

Date: 05/11/2011  
Fax No: (612)  
349-0389



### Building Inspection Report

#### A. Office

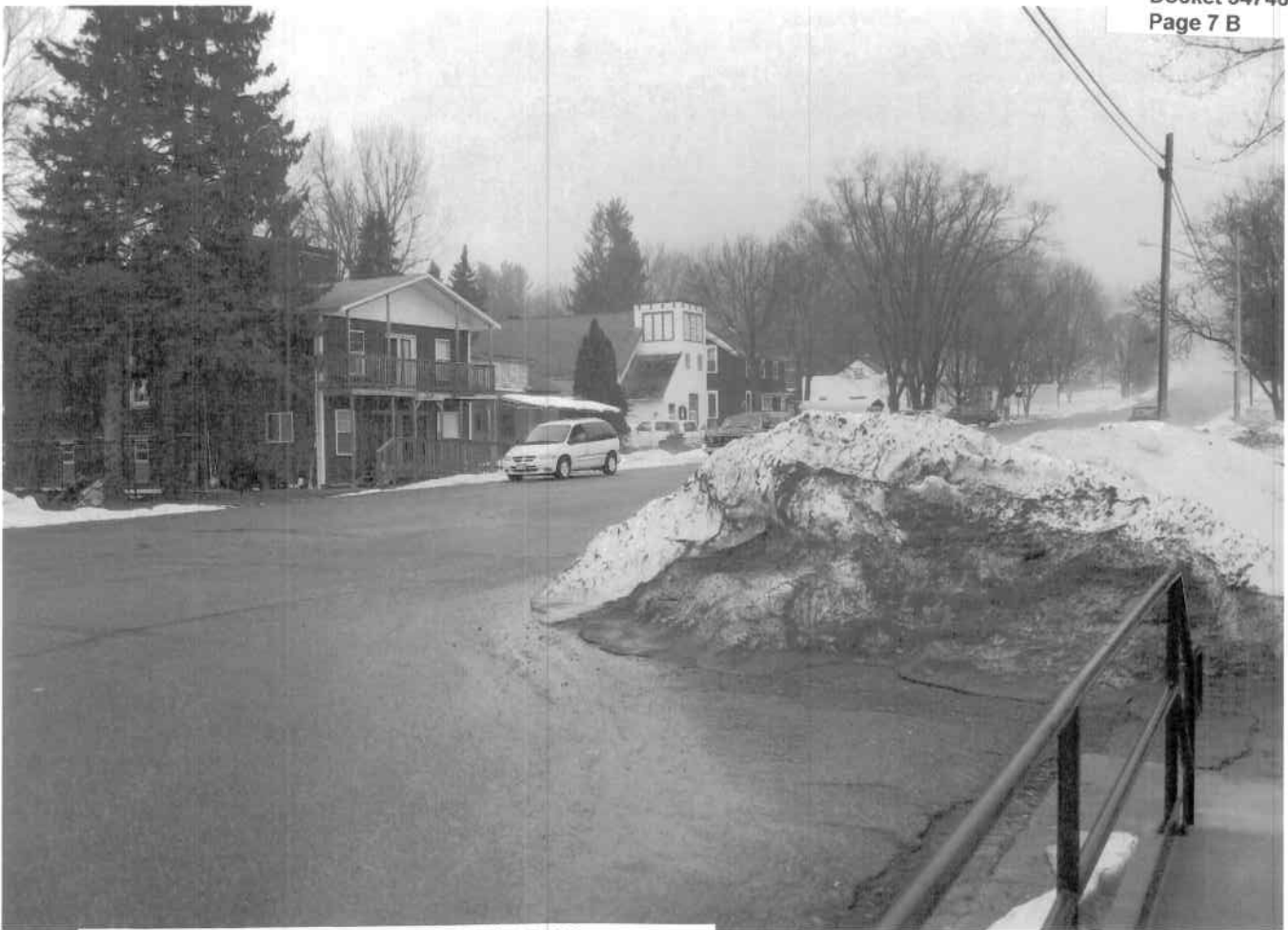
Name: HUMBIRD State: WI Zip Code: 54746  
Area: WESTERN District: NORTHLAND PFC  
Congressional District: WI 03 County: Clark  
EAS Grade: 53 Finance Number: 563970  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no building inspection report nor photos for this office

Prepared by: Margaret Campbell  
Title: NORTHLAND PFC Post Office Review Coordinator  
Tele No: (612) 349-3568

Date: 05/11/2011  
Fax No: (612) 349-0389



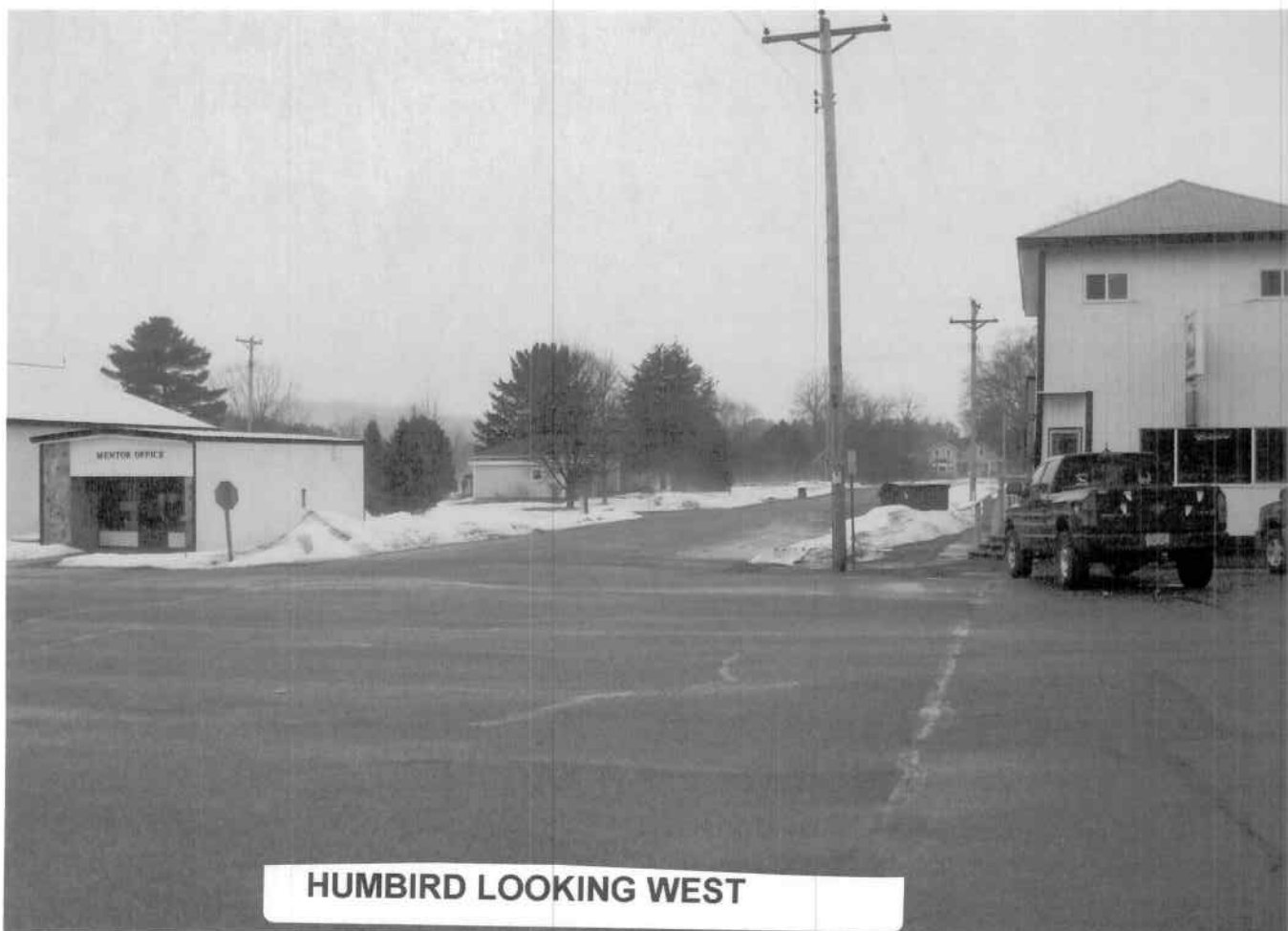


HUMBIRD LOOKING NORTH





**HUMBIRD LOOKING SOUTH**



**HUMBIRD LOOKING WEST**



## PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code HUMBIRD, WI 54746		Postmaster's Signature	Date
District Office, State & Zip Code NORTHLAND PFC, MN 55401		District Manager's Signature Anthony Williams	Date 03/29/2011
(Check Box)			
<input checked="" type="checkbox"/> Vacancy <input type="checkbox"/> Management Review <input type="checkbox"/> RFR		See Instructions on Reverse	
1.	Current Office Level		53
2.	Finance Number	(1-6)	563970
3.	General Delivery Families Served	(7-9)	0
4.	Post Office Boxes/Call Boxes Rented	(10-15)	40
5.	Possible City Deliveries	(16-20)	0
6.	Administrative Rural Boxes Served	(21-25)	0
7.	Intermediate Rural Boxes Served	(26-30)	0
8.	Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)	N
15b.	Duration of Experience A Seasonal Workload? (minimum or 8 weeks)	(55-56)	0
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?	(64)	N
24.	Does Office Have MPLSM/SPLSM?	(65)	N
25.	Does Office Distribute Food Stamps?	(65)	N



# PS Form 150, Postmaster Workload Information

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Page Nbr 8a

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	40	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

## Instructions

- Enter current evaluated office level.
- Enter the 6 digit post office finance number.
- Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, Carrier Route Report for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- Enter the number of intermediate rural boxes served. This is the number of rural boxes within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.
- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
  - A contract station is a detached finance unit manned by non-postal employees.
  - A rural station is a post office box delivery unit serviced by a rural carrier.
  - A community post office is a contract unit which provides service in a small community.
- To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

## Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a sorting, facing and cancelling operation?
- Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- Does office separate incoming mail to carrier routes for other associate offices?
- Does office separate all incoming letter size mail to city, rural and/or star routes?
- Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- Do you have a vehicle maintenance facility under your jurisdiction?
- Do you have an air transfer office under your jurisdiction?
- Do you occupy a government-owned building and lease a portion of the building to someone else?
- Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- Does your office distribute food stamps?

## Worksheet for calculating Workload Service Credit (WSC) for Post Offices

### Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: HUMBIRD  
Office Zip+4: 54746 -8208 District: NORTHLAND PFC

#### Activity WSCs

General Delivery Families Served (Item 3, PS Form 150) .....	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150) .....	<u>40</u>	X 1.0	=	<u>40</u>
Possible City Deliveries (Item 5, PS Form 150) .....	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150) .....	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150) .....	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150) .....	<u>0</u>	X 0.3	=	<u>0</u>
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150) .....	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150) .....	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150) .....	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs .....				<u>40</u>

#### Revenue WSCs

First	25 revenue units:	1.00	X	<u>25</u> units	=	<u>25.00</u>
Next	275 revenue units:	0.50	X	<u>22</u> units	=	<u>11.00</u>
Next	700 revenue units:	0.25	X	<u>0</u> units	=	<u>0.00</u>
Next	5000 revenue units:	0.10	X	<u>0</u> units	=	<u>0.00</u>
	Balance of revenue units:	0.01	X	<u>0</u> units	=	<u>0.00</u>
Total revenue WSCs:						<u>36.00</u>

Activity WSCs 40 + Revenue WSCs = 36.00 Base WSCs 76.00 = EAS Grade C

Previous evaluation: EAS grade 53

Effective date of change in service hours: \_\_\_\_\_ (if appropriate)  
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

MARGARET CAMPBELL

MARGARET.A.LAUER@USPS.GOV

Printed Name

Signature

NORTHLAND PFC District Review Coordinator

03/14/2011

Title

Date



02/28/2011

OIC/POSTMASTER

SUBJECT: HUMBIRD Post Office

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to HUMBIRD customers.

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the HUMBIRD Post Office for a 2-week period. The surveys should begin 03/12/2011 and end on 03/25/2011. Please complete the enclosed forms as accurately as possible.

All forms should be completed by 03/26/2011. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact MARGARET CAMPBELL, Post Office Review Coordinator, at (612) 349-3568.

MARGARET CAMPBELL

Post Office Review Coordinator

cc: Official Record

Links: Window Transaction Survey - [http://hqcsopps/po\\_dis/win/in\\_survey.cfm?fin=1367614](http://hqcsopps/po_dis/win/in_survey.cfm?fin=1367614)

Survey of Incoming Mail - [http://hqcsopps/po\\_dis/invol/in\\_survey.cfm?fin=1367614](http://hqcsopps/po_dis/invol/in_survey.cfm?fin=1367614)

Survey of Dispatched Mail - [http://hqcsopps/po\\_dis/outvol/in\\_survey.cfm?fin=1367614](http://hqcsopps/po_dis/outvol/in_survey.cfm?fin=1367614)

## Window Transaction Survey

MARGARET CAMPBELL

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D (1.969)	Passports Meter Settings (5.06)	Box Rent Service (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.188)
Sat - 03/12	0	0	0	0	0	0	0	0
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	7	0	0	0	0	0	0	0
Tue - 03/15	5	1	0	0	0	0	0	0
Wed - 03/16	4	3	0	0	0	0	0	0
Thu - 03/17	3	1	0	0	0	0	0	0
Fri - 03/18	8	1	0	0	0	0	0	1
Sat - 03/19	0	0	0	0	0	0	0	0
Sun - 03/20	0	0	0	0	0	0	0	0
Mon - 03/21	10	2	0	0	0	1	2	1
Tue - 03/22	2	0	0	0	0	0	0	0
Wed - 03/23	5	0	0	0	1	1	1	0
Thu - 03/24	5	2	0	0	0	0	0	1
Fri - 03/25	4	4	0	0	0	1	0	0
TOTALS	53	14	0	0	1	3	3	3
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	4.1	1.5	0.0	0.0	0.3	0.5	0.5	0.4
Average Number Daily Transactions: 7.7								
Average Daily Retail Workload in Minutes: 7.3								

## Survey of Incoming Mail

Survey of Incoming Mail  
(Record in Pieces)

Post Office Name and Zip+4 HUMBIRD 54746 - 8208  
Dates Recorded 03/12/2011 through 03/25/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/12	45	45	3	12	1	2	0	0
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	45	18	6	35	0	4	0	0
Tue - 03/15	53	26	3	25	0	0	0	0
Wed - 03/16	41	37	3	14	1	4	0	0
Thu - 03/17	43	27	12	26	0	0	0	0
Fri - 03/18	37	18	8	62	1	5	0	0
Sat - 03/19	47	36	3	11	1	2	0	0
Sun - 03/20	0	0	0	0	0	0	0	0
Mon - 03/21	55	36	18	64	3	1	0	0
Tue - 03/22	60	7	4	40	1	0	0	0
Wed - 03/23	43	24	4	1	2	4	0	0
Thu - 03/24	37	42	15	5	0	1	3	0
Fri - 03/25	72	21	11	74	2	0	0	0
TOTALS	578	337	90	369	12	23	3	0
Daily Average	48.2	28.1	7.5	30.8	1.0	1.9	0.3	0.0

Signature of Person Making Count: MARGARET CAMPBELL  
Printed Name: MARGARET CAMPBELL  
Date: 03/29/11

### Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

## Survey of Dispatched Mail

Survey of Dispatched Mail  
(Record in Pieces)

Post Office Name and Zip+4

HUMBIRD 54746 - 8208

Dates Recorded

03/12/2011 through 03/25/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/12	6	0	0	0	0	0	0	0
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	15	0	1	0	1	2	0	0
Tue - 03/15	11	0	0	0	0	1	0	0
Wed - 03/16	35	1	1	0	1	1	0	0
Thu - 03/17	24	1	0	0	1	0	0	0
Fri - 03/18	27	2	0	0	3	0	0	0
Sat - 03/19	7	0	0	0	0	0	0	0
Sun - 03/20	0	0	0	0	0	0	0	0
Mon - 03/21	9	0	4	0	3	1	0	0
Tue - 03/22	29	7	0	0	0	0	0	0
Wed - 03/23	25	2	0	0	2	0	0	0
Thu - 03/24	16	0	0	0	2	0	0	0
Fri - 03/25	18	0	1	0	4	0	0	0
TOTALS	222	13	7	0	17	5	0	0
Daily Average	18.5	1.1	0.6	0.0	1.4	0.4	0.0	0.0

Signature of Person Making Count:

Printed Name:

Date:



02/28/2011

OIC/POSTMASTER

SUBJECT: HUMBIRD Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the HUMBIRD Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the HUMBIRD Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to MARGARET CAMPBELL by 03/14/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>40</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>40</u>

If you have any comments on alternate means of providing services to the HUMBIRD customers, please provide them below:

None.

A handwritten signature in black ink that reads "Margaret Campbell".

MARGARET CAMPBELL  
Post Office Review Coordinator

Comments:

See list of attached businesses.

cc: Official Record

DOCKET NO.

54746

ITEM NO.

13

PAGE

2

Businesses in Humbird

Thomas Theiler Plumbing  
PO Box 124  
Humbird WI 54746

Walkers Strawberries  
N3454 E Bluff Rd  
Humbird WI 54746

Longshot Bar  
PO Box 94  
Humbird WI 54746

Stanley Strawberries  
N3516 US Hwy 12  
Humbird WI 54746

Hotel Bar  
PO Box 4  
Humbird WI 54746

St. John's United Church of Christ  
N3131 Bluff St  
Humbird WI 54746

Cennex Fairchild Farmers Union  
PO Box 117  
Humbird WI 54746

Dan's Appliance Service  
W10646 Bain Rd  
Humbird WI 54746

Scholze Heating & Air Conditioner  
W12901 Scholze Rd  
Humbird WI 54746

Country Gun Works  
N3299 E Bluff Rd  
Humbird WI 54746

County Line Archery  
N2502 Elger Rd  
Humbird WI 54746

Prospect Enterprises  
PO Box 125  
Humbird WI 54746

Jug Electronics  
W11490 Halstead Rd  
Humbird WI 54746





03/03/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the HUMBIRD Post Office, 54746 - 8208, located in Clark County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

TRACY FRANSEEN  
Post Office Review Coordinator  
NORTHLAND PFC

NBR records of mail theft or vandalism: 1

Comments/Findings:

cc: Official Record



03/29/2011

Greg Herrick  
Sheriff  
517 Court Street  
Room 308  
Neillsville, WI 54456

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the HUMBIRD Post Office, 54746 - 8208, located in Clark County. Please search your records for any recent reports of mail theft or vandalism in the area. Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date. Thank you for your assistance in this matter

  
Margaret Campbell  
Post Office Review Coordinator  
NORTHLAND PFC

Enclosure: Return Envelope

Number records of mail theft or vandalism: 1 Vandalism  
9/8/2010 Cs # 10 - 7469

Comments/Findings: Unkn about mailbox thefts, Cant  
break it down that far

cc: Official Record

### Post Office Survey Sheet

Post Office Name HUMBIRD ZIP+4 54746-8208  
Congressional District WI 03 Date 05/11/2011

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

There is a crack in the sheetrock on the ceiling in the lobby and also on the eastside wall in the lobby.

2. Is the facility accessible to persons with disabilities? ☒ Yes ☐ No

3. Lease terms? 30-day cancellation clause? \$6000/yr thru 2015. 90 day termination clause.

4. Are suitable alternate quarters available for an independent Post Office? If so, where?

None

5. List potential CPO sites.

None.

6. Are there any postage meter customers or permit mailers? ☐ Yes ☒ No

If yes, please identify them by name and address.

7. Which career and noncareer employees will be affected and what accommodations will be made for them?

OIC is Wanda Conner. She will return to duty at Merrilan as PMR.

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?

Merrilan carrier brings Humbird mail daily at 10:10 am.

How many Post Office boxes are installed? 108

How many Post Office boxes are used? 40

What are the window service hours? 12:30 - 16:15 M-F

11:15 - 12:30 S

What are the lobby hours? 12:30-16:15 M-F

11:15-12:30 S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.

No.

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)?	
11.	List potential CBU/parcel lockers sites and distances from present Post Office site.	
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated?	
13.	Rural delivery/HCR delivery.	
a.	What is current evaluation?	
b.	Will this change result in the route being overburdened?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	If so, what accommodations will be made to adjust the route?	
c.	How many boxes and miles will be added to the route?	40, box 1.00 Miles
d.	What would be the additional annual expense if the route is increased?	5256
e.	What is the one-time cost of CBU/parcel locker installation (id appropriate)?	0
f.	At what time of the day does the carrier begin delivery to the community?	11:00
	Will this delivery time be affected if the office is discontinued? (Y or N)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	If so, how?	0
14.	Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? <input type="checkbox"/> More <input checked="" type="checkbox"/> Same <input type="checkbox"/> Less	

## Community Survey Sheet

### Community Survey Sheet

Post Office Name	<u>HUMBIRD</u>	ZIP+4	<u>54746-8208</u>
Congressional District	<u>WI 03</u>	Date	<u>03/14/2011</u>

1. Incorporated? ☐ Yes ☒ No  
Local government provided by: Humbird Town Board  
Police protection provided by: Clark County/Neillsville/Jason Frederick Mentor Township  
Fire protection provided by: Humbird Fire Dept  
School location: Merrillan & Alma Center
2. What population growth is expected? (Please document your source)  
.44% predicted from Facilities Planning Database.
3. What residential, commercial, or business growth is expected? (Please document your source)
4. History. (Are there any special historical events related to the community?  
Are there any special community events to consider?  
Is the Post Office facility a state or national historic landmark (see ASM 515.23)?  
Check with the field real estate office when verification is needed.)  
None.
5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?  
50% retirees; 25% commuters; 25% farmers.
6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board,  
school bus stop, community meeting location, voting place, government form distribution center.  
Do employees of the office offer assistance to senior citizens and handicapped)?  
What provisions can be made for these services if the Post Office is discontinued?  
None.

## Highway Contract Route Cost Analysis Form

### Highway Contract Route Estimated Cost for Alternative Service

Office Name: HUMBIRD

Office Zip+4: 54746 -8208

District: NORTHLAND PFC

1. Enter the number of additional boxes to be added to the route 0 x 3.64 hours per year 0.00

2. Enter the number of additional miles to be added to the route 0.00 x 10.40 hours per year 0.00

**Total time added to the route** 0.00

3. Enter the HCR hourly rate (Contact Area Manager, Purchasing/Contracting Officer) 0.00

**Total additional compensation (HCR hourly rate x total time added to the route)** 0.00

# Rural Route Cost Analysis Form

Docket: 1367614 - 54746

Item Nbr: 17

Page Nbr: 2

## Rural Route Carrier Estimated Cost for Alternative Replacement Service

Office Name: HUMBIRD

Office Zip+4: 54746 -8208

District: NORTHLAND PFC

1. Enter the number of additional boxes to be added to the rural route

40

2. Enter the number of additional miles to be added to the route

1.00

Enter the volume factor

2.82

**Total (additional boxes x volume factor)** 112.80

3. Enter the number of additional boxes to be added to the rural route

40

Centralized boxes

0.00

x 1.00 Min

0.00

Regular L route boxes

0.00

x 1.82 Min

0.00

Regular Non-L route boxes

40.00

x 2.00 Min

80.00

**Total additional box allowance** 80.00

4. Enter the number of additional daily miles to be added to the rural route

1.00

x 12 Mileage Standard

12.00

**Total additional minutes per week**  
(miles carried to two decimal places) 204.80

5. Total additional annual minutes (additional minutes per week year)

204.80

x 52 Weeks

10,649.60

6. Total additional annual hours (additional annual minutes/ 60 minutes per hour)

10,649.60

/ 60 Minutes

177.49

7. Enter the rural cost per hour (see national payroll summary report – rural carrier, consolidated)

29.61

**Total Annual Cost (additional annual hours x rural cost per hour)** 5,255.58

8. Enter lock pouch allowance (if applicable)

0.00

**Total annual cost for alternate service (annual cost minus lock pouch allowance)** 5,255.58

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 03/30/2011																																								
2. Post Office Name HUMBIRD		3. State and ZIP + 4 Code WI, 54746-8208																																										
4. District, Customer Service NORTHLAND PFC	5. Area, Customer Service WESTERN	6. County Clark	7. Congressional District WI 03																																									
8. Reason for Proposal to Discontinue A review of the Humbird Post Office has revealed a steady decline in workload over the past several years. Currently the office qualifies for 1.26 hours of staffing per day. The office is open 20 hours per week. There are few retail businesses, and no schools or health care services in the community. Residents travel to nearby towns for groceries and other goods and services.		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																																								
11. Staffing		12. Hours of Service																																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 02/01/2007  b. <input checked="" type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career  c. Current PM POSITION Level (150)EAS-53 Downgraded from EAS-53  d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 0 No of Career- 0 No of Non-Career- 2		<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%;">a. Time M-F 12:30 - 16:15</td> <td style="width: 33%;">Sat 11:15 - 12:30</td> <td style="width: 33%;">Total Window Hours Per Week</td> </tr> <tr> <td>a. Lobby Time M-F 12:30-16:15</td> <td>Sat 11:15-12:30</td> <td>0.00</td> </tr> </table>			a. Time M-F 12:30 - 16:15	Sat 11:15 - 12:30	Total Window Hours Per Week	a. Lobby Time M-F 12:30-16:15	Sat 11:15-12:30	0.00																																		
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a. Lobby Time M-F 12:30-16:15	Sat 11:15-12:30	0.00																																										
13. Number of Customers Served		14. Daily Volume (Pieces)																																										
<table border="1" style="width: 100%; border-collapse: collapse;"> <tr><td>a. General Delivery</td><td>0</td></tr> <tr><td>b. P.O. Box</td><td>40</td></tr> <tr><td>c. City Delivery</td><td>0</td></tr> <tr><td>d. Rural Delivery</td><td>0</td></tr> <tr><td>e. Highway Contract Route Box</td><td>0</td></tr> <tr><td>f. Total</td><td>40</td></tr> <tr><td>g. No. Receiving Duplicate Service</td><td>0</td></tr> <tr><td>h. Average No. Daily Transactions</td><td>7.70</td></tr> </table>		a. General Delivery	0	b. P.O. Box	40	c. City Delivery	0	d. Rural Delivery	0	e. Highway Contract Route Box	0	f. Total	40	g. No. Receiving Duplicate Service	0	h. Average No. Daily Transactions	7.70	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> <tr><td>a. First-Class</td><td>76</td><td>19</td></tr> <tr><td>b. Newspaper</td><td>38</td><td>0</td></tr> <tr><td>c. Parcel</td><td>2</td><td>1</td></tr> <tr><td>d. Other</td><td>0</td><td>0</td></tr> <tr><td>e. Total</td><td>116</td><td>20</td></tr> <tr><td>f. No. of Postage Meters</td><td></td><td>0</td></tr> <tr><td>g. No. of Permits</td><td></td><td>0</td></tr> </table>			Types of Mail	Received	Dispatched	a. First-Class	76	19	b. Newspaper	38	0	c. Parcel	2	1	d. Other	0	0	e. Total	116	20	f. No. of Postage Meters		0	g. No. of Permits		0
a. General Delivery	0																																											
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f. No. of Postage Meters		0																																										
g. No. of Permits		0																																										
Finances: a. FY		Receipts	b. EAS Step 1 PM Basic Salary (no Cola)	c. PM Fringe Benefits (33.5% of b.)																																								
2008		\$ 22,718	\$ 12792	\$4,285																																								
2009		\$ 21,836																																										
2010		\$ 18,187																																										
16a. Quarters																																												
<input type="checkbox"/> Postal Owned <input type="checkbox"/> Leased (if Leased, Expiration Date) 01/01/2015 Annual Lease \$ 6000  30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by)  Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input checked="" type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																																												
16b. Explain: 90-day termination clause.																																												
17. Schools, Churches and Organization in Service Area: St Johns United Church of Christ		19. Administrative/Emanating Office (Proposed): Name MERRILLAN PO EAS Level 16 Miles Away 6.0 Window Service Hours: M-F 09:00-11:30 & 12:30- SAT 09:00 10:00 Lobby Hours: M-F 24 hours SAT 24 hours PO Boxes Available: 104																																										
18. Businesses in Service Area: Hotel Bar, Longshot Bar, Tourist Haven Cafe, Cenex Fairchild Union Coop, Theller Plumbing, Dan's Appliance Service, Scholze Heating & Air Conditioning, Country Gun Works, County Line Archery, Prospect Enterprises, Jug Electronics, Walkers Strawberries, Stanley Strawberries		20. Nearest Post Office (if different from above): Name MERRILLAN PO EAS Level 16 Miles Away 6.0 Window Service Hours: M-F 09:00 16:15 SAT 09:00 10:00 Lobby Hours: M-F SAT PO Boxes Available: 104																																										
21. Prepared by																																												
Printed Name and Title MARGARET CAMPBELL		Signature MARGARET CAMPBELL		Telephone No. AC () (612) 349-3568																																								
PO Discontinuance Coordinator Name MARGARET CAMPBELL		Telephone No. AC () (612) 349-3568		Location MINNEAPOLIS, MN																																								





**A. Office**

Name: HUMBIRD State: WI Zip Code: 54746  
Area: WESTERN District: NORTHLAND PFC  
Congressional District: WI 03 County: Clark  
EAS Grade: 53 Finance Number: 563970  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: Margaret Campbell  
Title: NORTHLAND PFC Post Office Review Coordinator  
Tele No: (612) 349-3568

Date: 05/03/2011  
Fax No: (612) 349-0389



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04/29/11

OIC/POSTMASTER

SUBJECT: HUMBIRD Post Office

Enclosed are questionnaires addressed to customers of the HUMBIRD Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 05/15/11 for further review.

Margaret Campbell  
Post Office Review Coordinator  
Enclosures



04/11/2011

POSTAL CUSTOMER  
HUMBIRD POST OFFICE  
HUMBIRD, WI 54746

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Humbird Post Office retired on 02/01/2007. The Office is being studied for possible closing or consolidation for the following reasons: Declining workload

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the Merrillan Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Merrillan Post Office, located 6.0 miles away. Hours of service at this office are 09:00-11:30 & 12:30- 16:15, Monday through Friday, and 09:00 10:00 on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 04/26/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the the Town Hall, N3049 King Street on Tuesday, April 26, 2011 from 6:30 PM to 8:30 P to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Margaret Campbell at (612) 349-3568.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads "Diane G. Riley".

DIANE RILEY  
Manager, Post Office Operations  
100 South First St. Room 409  
Minneapolis, MN, 55401-9990

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations,  
Carrier delivery information CBU information sheet (when appropriate)



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the HUMBIRD Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the HUMBIRD Post Office for each of the following:

**Postal Services**

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Other Postal Services**

a. Entering permit mailings	<input type="checkbox"/> YES	<input type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input type="checkbox"/> NO

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input type="checkbox"/> NO
--------------------------------	------------------------------	-----------------------------

e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO
----------	------------------------------	-----------------------------

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input type="checkbox"/> NO
------------------------------	-----------------------------

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better      ☐ Just as Good      ☐ No Opinion      ☐ Worse

If yes, please explain:

---

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input type="checkbox"/>	Shopping	_____
<input type="checkbox"/>	Personal needs	_____
<input type="checkbox"/>	Banking	_____
<input type="checkbox"/>	Employment	_____
<input type="checkbox"/>	Social needs	_____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Date: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



## **POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS**

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

### **MAILING PACKAGES**

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package **MUST** have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

### **PURCHASING STAMPS BY MAIL**

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier.

Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

### **PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

### **SPECIAL SERVICES**

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

### **HOLDING MAIL**

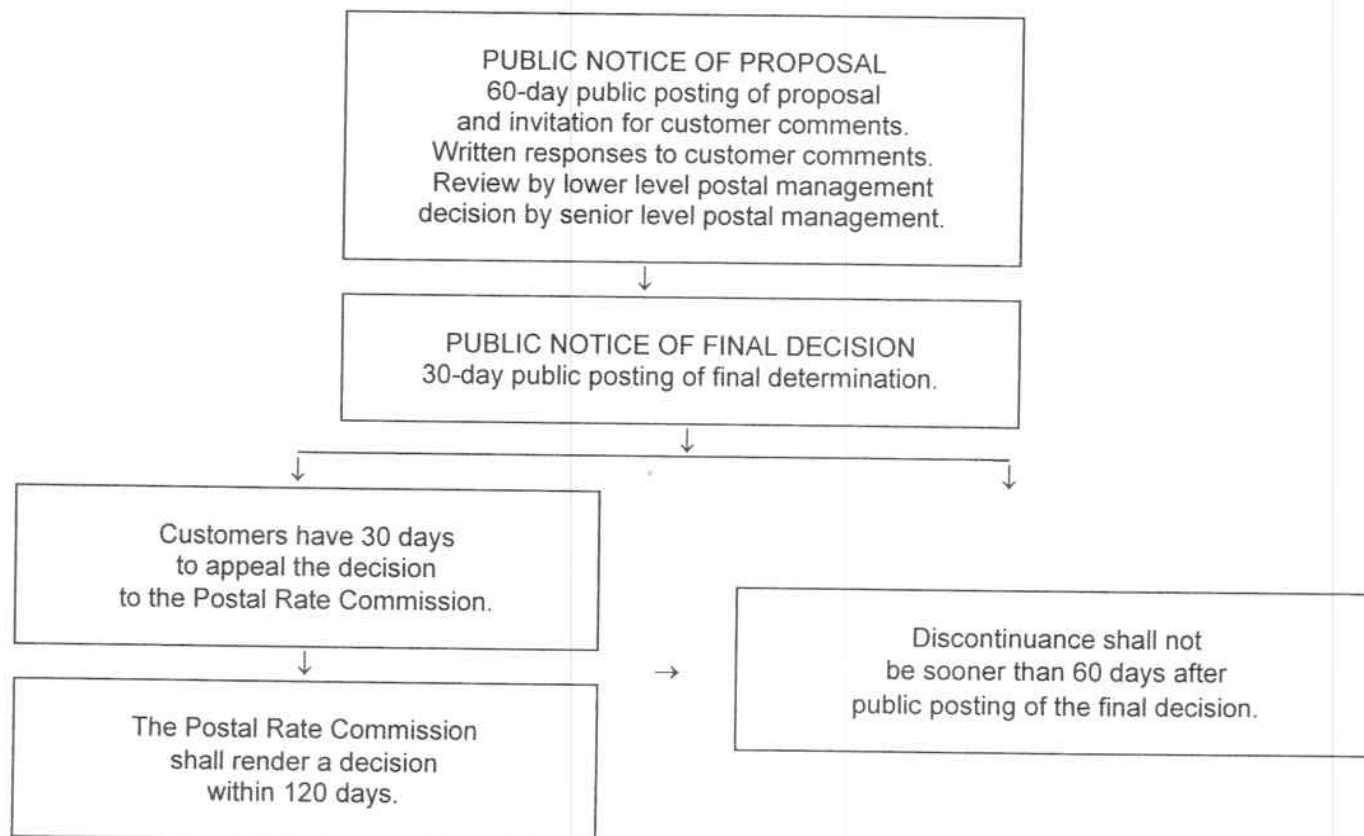
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

## SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a Post Office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory provisions appears in Title 39, *United States Code*, Section 404(b), while the implementing regulations appear in Title 39, *Code of Federal Regulations*, Part 241.3.

According to implementing regulations, an initial investigation and any subsequent formal proposal to discontinue a Post Office originate with postal field managers responsible for Post Offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected Post Offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected Post Offices for 30 days, during which customers may appeal the decision to the Postal Rate Commission in Washington, DC. The Postal Rate Commission has 120 days to consider and decide an appeal. Even without an appeal, no Post Office may be closed sooner than 60 days after the public posting of the final decision.





## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels <i>Occasionally</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

**Nonpostal Services**

- |  |                              |  |
|--|------------------------------|--|
| a. Picking up government<br>forms (such as tax forms)            | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop                                     | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens,<br>persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

- |                                |                              |  |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other                       | Yes <input type="checkbox"/> | No <input type="checkbox"/>            |

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☒

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain: Better if box were in front of home  
Worse if not -

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping ☒ \_\_\_\_\_

Personal needs ☒ \_\_\_\_\_

Banking ☒ \_\_\_\_\_

Employment ☐ Retired

Social needs ☒ \_\_\_\_\_

5. Do you currently use local businesses in Humbird? 2 Bars?

Yes ☐

No ☒

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☐

Name: Milton Meintz  
(please print your name)

Address: P.O. Box 123 - N 3015 Main St. Humbird

Telephone number: 715-964-1623 Date: 5-2-11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



May 13, 2011

Milton Meintz  
N3015 Main Street  
PO Box 123  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed a concern about the placement of your mailbox. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel. The Merrillan postmaster will take the safety issues along with the carrier's line of travel into consideration when determining the placement of the mailboxes.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain: I like the post office - much safer.  
Humbird is centralized yet losing everything  
a hub system should be centralized.

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping



BRF, Neillsville, Eau Claire

Personal needs



Same

Banking



Merrillan BRF

Employment



Augusta

Social needs



BRF, Osgood

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☐

Name:

Robyn + Shari Trachsel

(please print your name)

Address:

N3017 Jackson St. Humbird, WI 54946

Telephone number:

715-964-8002

Date:

May 2nd 2011

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



May 13, 2011

Robyn and Shari Trachsel  
N3017 Jackson Street  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

You expressed your feeling that Humbird should be a Hub post office. -This would not be possible due to the fact that the Humbird Post Office does not have the space to accommodate this move. The hub system is used with existing facilities that have sufficient space to house all the routes being moved to that facility.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: community networking and socializing  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: Merrillan

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping

☒ Eau Claire, Black River Falls

Personal needs

☒ " " "

Banking

☒ Eau Claire

Employment

☒ B.R.F.

Social needs

☒ B.R.F., Fairchild, Eau Claire

5. Do you currently use local businesses in Humbird?

Yes ☐

No ☒

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☐

Name: Sandra Starflower  
(please print your name)

Address: W11497 Alderman St.

Telephone number: 715-964-1000 Date: 4-16-11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

I would be sad to see the Humbird P.O. go. Yet, I know the P.O. is losing money and would rather see it consolidate to survive.





May 3, 2011

Sandra Starflower  
W11497 Alderman Street  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

I understand that you would be sad if the Humbird Post Office were to close. Remember that a community's identity derives from the interest and vitality of its residents and continuing the use of the Humbird name and ZIP Code in address.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265



## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>would be daily if the hours were better</i>				
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other postal services:

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

### Nonpostal Services

- |  |                              |  |
|--|------------------------------|--|
| a. Picking up government<br>forms (such as tax forms)            | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop                                     | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens,<br>persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

- |                                |   |  |
|--------------------------------|---|--|
| d. Using public bulletin board | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/>            |
| e. Other                       | Yes <input type="checkbox"/>            | No <input checked="" type="checkbox"/> |

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

(over)

-2-

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: I TRAVEL OUT OF STATE FOR WORK SO I'M  
SURE I PASS ALOT

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain: NOW ITS HARD TO GET OUR MAIL OUT OF POST OFFICE  
BECAUSE OF ITS STUPID HOURS IT CHANGES BEFORE MY WIFE GETS HOME  
FROM WORK. BUT IF I GO TO A BOX IT HAS TO BE 4 BLOCKS AWAY AND I  
HAVE TO CHANGE MY ADDRESS ALSO

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping ☒ \_\_\_\_\_  
Personal needs ☒ \_\_\_\_\_  
Banking ☒ \_\_\_\_\_  
Employment ☒ \_\_\_\_\_  
Social needs ☒ \_\_\_\_\_

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☐

Name: JOHN LAUGENBART  
(please print your name)

Address: PO Box 41 Humbird WI 54746

Telephone number: 715 896 0700 Date: 4-17-11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



May 2, 2011

John Laudenbach  
PO Box 41  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

You voiced a concern about the placement of your mailbox. There are several guidelines which must be met prior to a road being approved for delivery. The Merrillan postmaster will take the safety issues along with the carrier's line of travel into consideration when determining the placement of the mailboxes.

Carrier service is beneficial to many postal customers because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: Merrillan, Alma Center

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☒

No Opinion ☐

Worse ☐

Please explain: I feel if the P.O. was open more - we would have more people using it. At least I would be able to get my mail considering the P.O. is always closed when I need it. Should be able to get your mail 24 hours a day, like Merrillan.

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping

☒ Merrillan, BPF's

Personal needs

☒ BPF's

Banking

☒ Merrillan, BPF's

Employment

☐

Social needs

☐

5. Do you currently use local businesses in Humbird?

Yes ☐

No ☒

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☐

Name: Barbara Math  
(please print your name)

Address: P.O. Box 62 Humbird, WI 54746

Telephone number: 715-964-2808 Date: 4-22-11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



May 2, 2011

Barbara Matti  
PO Box 62  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You stated that that more people would use the Post Office it were open more. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. Through the investigation it was determined that the workload does not support even a part time clerk.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/> ← →	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> may be less	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> ↓
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> some times
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or to personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain: \_\_\_\_\_

town boxes are not safe. too many  
people who will destroy or steal what ever is in box

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping



Can claim Blk River Falls

Personal needs



Banking



Blk River Falls

Employment



Retired

Social needs



5. Do you currently use local businesses in Humbird?

Yes ☐

No ☒

There is no business in town  
other than Bars  
+ post office

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☐

Name: Beverly Lightfoot  
(please print your name)

Address: 3025 King St Humbird, 54740

Telephone number: 715-964-1084 Date: 4-18

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

There is no good reason our Humboldt  
post office boxes can't stay open.  
Some one in govt should be able to  
find a way to give us seniors at  
least box <sup>safe</sup> service. Boxes on the street  
have proved to be unsafe.

Take away Sat service not only our  
town but all towns. Some towns have door  
to door service. So keeping one or two  
post offices open 5 days a week with  
limited hours. Should not be a drain  
on money.

We are many seniors living here.  
We pay the same amount of money for  
stamps etc.

We moved here 45 yrs ago and love  
our town. It has been going down hill,  
but we always could depend on the U.S. Postal  
service.

I would like very much like to speak  
at your meeting on the 26th but  
I have health problems and need to be  
in mn. at Mayo on the 26th & 27th.

Please find a way for us to keep  
our post office. Mrs Beverly Lightfoot  
3025 King St,  
Humboldt, W. 54746  
715-964-1084



May 2, 2011

Beverly Lightfoot  
3025 King Street  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Merrillan postmaster for more information.

You voiced a concern about the security of your mail. There are companies that sell mailboxes that lock so mail can not be tampered with and the carrier can still get the mail in the box. The carrier will not carry keys in order to service the mailbox.

You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the Humbird Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

You voiced your desire for the postal service to go to 5 day a week delivery. For the past two years the Postal Service has asked congress to look at the law that requires us to deliver mail 6 day a week. Congress does not want to make changes in this law at this time therefore the post office does not have a choice but to deliver 6 days a week.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: MERRILLAN & NEILLSVILLE

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping

☒ BLACK RIVER FALLS

Personal needs

☒ BLACK RIVER FALLS + MARSHFIELD

Banking

☒ BLACK RIVER FALLS

Employment

☒ RETIRED BUT HUSBAND WORKS IN NEILLSVILLE

Social needs

☐ I DON'T HAVE FRIENDS

5. Do you currently use local businesses in Humbird?

Yes ☐

No ☒

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☐

Name: BONNIE & RANDY GAULT  
(please print your name)

Address: W11884 FAIRVIEW ROAD HUMBIRD 54746

Telephone number: 715 964 1812 Date: April 12, 2011

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

*I am against this. It takes away employment for the postal worker. You have already reduced the hours & they don't get health insurance. I am against this. Keep the Post office open for our needs.*



May 2, 2011

Bonnie & Randy Gault  
W11884 Fairview Road  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed a concern about what would happen to the employees at the Humbird Post Office. The OIC Chris will go back to Merrilan which is the office she is assigned to. The employees of the Humbird Post Office are valued employees and will have an opportunity to work hours in surrounding offices that have the work available

You voiced your concern in regards to already cutting back on the hours of the Humbird Post Office. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. Through the investigation it was determined that the workload in the Humbird Post Office does not support even a part time clerk

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

aire

If the Humbird Post Office  
were open more hours, I  
and my family wouldn't need  
to drive 6 miles to Merrillan  
wasting time + fuel.

Actually having Humbird  
open 11am - 1pm would serve  
us better. Also Saturday hours  
9am - 11am would be excellent.

Carl Jaeschke  
Carl Jaeschke

PS: When you have lunch from  
11:30 - 12:30 Merrillan is useless.

Humbird Post Office for each of the following:

Monthly	Never
<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>

No ☒

Yes ☐

No ☒

senior citizens,  
persons with disabilities, etc.

Yes ☐

No ☒

If yes, please explain:

d. Using public bulletin board

Yes ☐

No ☒

e. Other

Yes ☐

No ☐

If yes, please explain:

(over)

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

(over)





2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: Neillville, Marshfield

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping

☒ Black River Falls, Eau Claire, Marshfield

Personal needs

☐

Banking

☒ Black River Falls

Employment

☒ Marshfield

Social needs

☐

5. Do you currently use local businesses in Humbird?

Yes ☐

No ☒

*There aren't any other than bars.*

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☐

Name: Carl Jaeschke  
(please print your name)

Address: 2597 City Rd F Humbird WI 54746

Telephone number: 715-964-1945

Date: 4-12-11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



UNITED STATES  
POSTAL SERVICE

---

May 2, 2011

Carl Jaeschke  
N2597 County Road F  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices:

Fairchild.

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain:

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping



BRF Neillville, Augusta, Osseo, East Clear

Personal needs



Fairchild Various

Banking



Fairchild

Employment



Self employed at residence

Social needs



everywhere not in Humbird

We do not patronize Taverns

5. Do you currently use local businesses in Humbird?

Yes ☐

No ☒

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☐

Name:

John Selz Marianne Selz

(please print your name)

Address:

N 4722 Hwy 12, Humbird 54746

Telephone number:

715-334-3435

Date:

4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Our business is a large farm operation at N 4624 & N 4722 Hwy 12. We are the largest volume users of the Humbird PO per local carrier reports. We live closer to Fairchild than Humbird and use the Fairchild PO for frequent late after noon business mailings. It is important for late day pickup after morning delivery business.



May 2, 2011

John & Marianne Selz  
N4722 Highway 12  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox. If the Humbird Post Office is discontinued the Fairchild Post Office, which you indicated was closer to your residence, last pick up is at 4:15 pm which would accommodate your need for a late day mailing.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒No ☐If yes, which offices: Neillsville - Black River Falls

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐Just as Good ☐No Opinion ☐Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping

☒ Black River Falls - Marshfield

Personal needs

☒ same

Banking

☒ Fairchild

Employment

☐ N/A

Social needs

☐

5. Do you currently use local businesses in Humbird?

Yes ☒No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒No ☐Name: Carol Bradshaw  
(please print your name)Address: W11578 Prospect St., PO Box 84, Humbird, WI 54746Telephone number: 715-964-1107 Date: 4-16-2011

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



May 2, 2011

Carol Bradshaw  
W11578 Prospect Street  
PO Box 84  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265



## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: Neillsville until 5-1-11. Changing jobs, so Black River Falls effective 5-2-11!

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping	<input checked="" type="checkbox"/> <u>Eau Claire, Neillsville, Black River Falls.</u>
Personal needs	<input checked="" type="checkbox"/> <u>Eau Claire, Neillsville, Black River Falls</u>
Banking	<input checked="" type="checkbox"/> <u>Black River Falls</u>
Employment	<input checked="" type="checkbox"/> <u>Neillsville, Black River Falls</u>
Social needs	<input checked="" type="checkbox"/> <u>Eau Claire</u>

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☐

Name: Nickie Halverson  
(please print your name)

Address: N3103 Bluff St. Humbird, WI 54746

Telephone number: 715-964-7091 Date: 4-27-11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



UNITED STATES  
POSTAL SERVICE

---

May 2, 2011

Nickie Halvorson  
N3103 Bluff Street  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☒

If yes, which offices: Merrillan

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☒

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: as long as the mail Box is in front of my house. My Block is not on a route so they go around my block.

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping	<input checked="" type="checkbox"/>	<u>Black River Falls</u>
Personal needs	<input checked="" type="checkbox"/>	<u>" "</u>
Banking	<input checked="" type="checkbox"/>	<u>" "</u>
Employment	<input checked="" type="checkbox"/>	<u>" "</u>
Social needs	<input checked="" type="checkbox"/>	<u>" Alma Center, Eau Claire /omah.</u>

5. Do you currently use local businesses in Humbird?

Yes ☐

No ☒

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☒

Name: Scott A Sanders  
(please print your name)

Address: N 3073 Jackson St Humbird WI 54746

Telephone number: (715) 819-2571 Date: 4/11/11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

If Humbird loses their post office will my half of Jackson Street be put on the route. They turn at the bottom of my block and go around and pass by the top of my block. It would be a lot easier to have a mail Box by my house.



May 2, 2011

Scott A. Sanders  
N3073 Jackson Street  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel. The Merrillan postmaster will take the safety issues along with the carrier's line of travel into consideration when determining the placement of the mailboxes.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: \_\_\_\_\_

Fairchild

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain: \_\_\_\_\_

I would pay more to keep it open

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping

☐

Black River Falls

Personal needs

☐

Ossau

Banking

☐

Fairchild

Employment

☐

Augusta

Social needs

☐

Neenah

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☒

Name: \_\_\_\_\_

BRIAN Lee Krumholz  
(please print your name)

Address: \_\_\_\_\_

P.O. Box 24 Humbird WI 54746

Telephone number: \_\_\_\_\_

715-964-8253

Date: \_\_\_\_\_

4-13-11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

AS Mayor of the town of Menton de Hope  
You keep it open We need a Post Office





May 2, 2011

Brian Lee Krumholz  
PO Box 24  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

You stated that you would pay more to keep the post office open. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. Through the investigation it was determined that the workload does not support even a part time clerk.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	✓
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	✓
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	✓
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	✓
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

*Sometimes*

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain: We live 5 miles from the next post office  
Merrieland

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping	<input type="checkbox"/>	<u>Black River</u>
Personal needs	<input type="checkbox"/>	<u>EAD Clinic</u>
Banking	<input type="checkbox"/>	<u>Neillsville</u>
Employment	<input type="checkbox"/>	_____
Social needs	<input type="checkbox"/>	_____

5. Do you currently use local businesses in Humbird?

Yes ☐

No ☐

then if none

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☐

Name: A. Hugnetter  
(please print your name)

Address: 1011754 City B. Humbird

Telephone number: 715-964-6915 Date: 4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



UNITED STATES  
POSTAL SERVICE

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May 2, 2011

A. Dhuyvetter  
W11754 County B  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: Merrillan, WI

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☒

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping

☒ Black River, Eau Claire

Personal needs

☒

Banking

☒ Black River Falls

Employment

☒ Black River Falls

Social needs

☒ Black River Falls, Alma Center, Merrillan

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☐

Name: Angela & Anthony Mouradian  
(please print your name)

Address: PO BOX 81 Humbird, WI 54746

Telephone number: 715-964-7501 Date: 4-12-11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



May 2, 2011

Angela & Anthony Mouradian  
PO Box 81  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)





2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain:

*We are seniors and would have problems keeping our day's mail out in winter*

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping



Personal needs



Banking



Employment



Social needs



*All these have been removed so have to go elsewhere  
Retired*

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☐

Name:

*James & Darleen Trachsel*  
(please print your name)

Address:

*113289 King St.*

Telephone number:

*964-6612*

Date:

*4-11-11*

*Now gas pumps are being removed. How can you use what is no longer here?*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



May 2, 2011

James & Darleen Trachsel  
N3089 King Street  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Boyceville postmaster for more information.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

### Postal Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the <name> Post Office on <date>. Additionally, questionnaires were available at the <name> Post Office to walk-in retail customers during the survey period.

#### A. Number of Questionnaires

Total questionnaires distributed	<u>320</u>
Favorable to proposal IIII II	<u>7</u>
Unfavorable to proposal IIII IIII	<u>10</u>
Expressing no opinion IIII IIII IIII IIII IIII IIII IIII	<u>66</u>
Total questionnaires received IIII IIII IIII IIII IIII IIII IIII IIII IIII	<u>83</u>

#### B. Postal Concerns

The following postal concerns were expressed:

1. Concern:

Response:

2. Concern:

Response:

#### C. Nonpostal Concerns

The following nonpostal concerns were expressed:

1. Concern:

Response:

2. Concern:

Response:

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping



NEILLSVILLE

Personal needs



Banking



Employment



Social needs



5. Do you currently use local businesses in Humbird?

Yes ☐

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☐

Name:

ED SCHUELETOWSKI  
(please print your name)

Address:

N2896 COUNTY ROAD F HUMBRID WI 54746

Telephone number:

Date:

4/11/11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

GOING TO MERRILLAN IS INCONVENIENT!  
WITH THE PRICE OF GAS, IT WILL COST  
ME MUCH MORE THAN JUST THE COST OF POSTAGE!



May 2, 2011

Ed Schufletowski  
N2896 County Road F  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: Taxes

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d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: Announcements of Local Board of School

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(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping



Eau Claire, Wi.

BR Falls occasionally

Personal needs



Eau Claire, Wi.

occasionally

Banking



Neillsville

Employment



Social needs



Eau Claire, Wi. BR Falls, Wi.

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☒

Name:

Rebecca L Stanley  
(please print your name)

Address:

13516 US Hwy 12 Humbird, Wi. 54746

Telephone number:

715 9648152

Date:

4-12-11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Humbird Post office is a needed asset to the Town.  
Having to travel to other offices is an inconvenience.  
& costly gas prices.





May 2, 2011

Rebecca L. Stanley  
N3516 US Highway 12  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the discontinued Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices:

Messillan + BRF

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping



BRF

Personal needs



"

Banking



"

Employment



Messillan

Social needs



5. Do you currently use local businesses in Humbird?

Yes ☐

No ☒

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☐

Name:

Dave + Sue Scholze  
(please print your name)

Address:

Humbird

Telephone number:

914-2463

Date:

4/15/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



May 2, 2011

Dave and Sue Scholze  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: I use the post office bulletin board for notifications & information

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: Merrillan

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping ☐

Personal needs ☐

Banking ☐

Employment ☐

Social needs ☐

*Several different communities*

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☒

Name: Kathy & Hank Horasimowicz

(please print your name)

Address: N4398 Hwy 12

Telephone number: 715-334-6070

Date: 4/11/11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



UNITED STATES  
POSTAL SERVICE

---

May 2, 2011

Kathy & Hank Harasimowicz  
N4398 Highway 12  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: There is no public bulletin  
board inside the P.O.

(over)



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices?

Fairchild, Osseo, Augusta,  
Fall Creek & Eau Claire

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping



Personal needs



Banking



Employment



Social needs



5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☐

Name:

CHRIS COLLINS

(please print your name)

Address:

N 4181 STONE ROAD

Telephone number:

715-937-8298

Date:

4/14/11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



UNITED STATES  
POSTAL SERVICE

---

May 2, 2011

Chris Collins  
N4181 Stuve Road  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>Sometimes</i>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☐

If yes, which offices:

Merrill - Schuchman Alma Center

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping

☒ Any where

Personal needs

☒

Banking

☒

Employment

☒

Social needs

☒

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☐

Name:

Mr & Mrs Jerry Parker  
(please print your name)

Address:

Humbird

Telephone number:

715-964-2012

Date:

April 15-11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



UNITED STATES  
POSTAL SERVICE

---

May 2, 2011

Mr. & Mrs. Jerry Parker  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265



## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other postal services:

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

### Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping	<input type="checkbox"/>	<u>Varies</u>
Personal needs	<input type="checkbox"/>	<u>Varies</u>
Banking	<input type="checkbox"/>	<u>Varies</u>
Employment	<input type="checkbox"/>	<u>Varies</u>
Social needs	<input type="checkbox"/>	<u>Varies</u>

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☒

Name: Chad Stanley  
(please print your name)

Address: N1215 2 N. Alma Center Rd

Telephone number: 715-964-5403 Date: 4/13/10

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



UNITED STATES  
POSTAL SERVICE

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May 2, 2011

Chad Stanley  
N1215 N Alma Center Road  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265



**Postal Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

- a. Entering permit mailings      Yes ☐      No ☒
- b. Resetting/using postage meter      Yes ☐      No ☒

**Nonpostal Services**

- a. Picking up government  
forms (such as tax forms)      Yes ☐      No ☒
- b. Using for school bus stop      Yes ☐      No ☒
- c. Assisting senior citizens,  
persons with disabilities, etc.      Yes ☐      No ☒

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

- d. Using public bulletin board      Yes ☒      No ☐
- e. Other      Yes ☐      No ☐

If yes, please explain: for community events  
\_\_\_\_\_  
\_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: Merrellan & Black River Falls

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping

☒ Eau Claire

Personal needs

☐ What does this mean? - Eau Claire

Banking

☒ Eau Claire

Employment

☒ BRF & Marshfield

Social needs

☐ \_\_\_\_\_

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☐

Name: Glynn Gile  
(please print your name)

Address: N2856 Hwy. 12 Humbird

Telephone number: 964-7011 Date: 4/26/11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



UNITED STATES  
POSTAL SERVICE

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May 2, 2011

Glynn Gile  
N2856 Highway 12  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265



## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### Other postal services:

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input type="checkbox"/>

### Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: WHEREVER FORMS I NEED THAT I HAVE

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: NOTICES FOR TOWN OR SCHOOL  
OR ANY SPECIAL MEETINGS

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping



B. R. Falls or Ossau, Eau Claire

Personal needs



all of above

Banking



Fairchild & Wells

Employment



NO

Social needs



B. R. Falls, Eau Claire, Marshfield

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☐

Name: FRED THEILER  
(please print your name)

Address: N 3113 MAIN ST

Telephone number: 715. 264-8408 Date: 4-25-2011

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



UNITED STATES  
POSTAL SERVICE

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May 2, 2011

Fred Theiler  
N3113 Main Street  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

**Nonpostal Services**

- |  |                              |  |
|--|------------------------------|--|
| a. Picking up government<br>forms (such as tax forms)            | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop                                     | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens,<br>persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

- |                                |                              |  |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other                       | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒No ☐

If yes, which offices: Alma Center WI Black River Falls WI  
Merrillan WI Fairchild WI

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐Just as Good ☐No Opinion ☐Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping

☒ Black River Falls WI

Personal needs

☒ Alma Center, Merrillan, Fairchild, BRF

Banking

☒ Black River Falls WI

Employment

☒ 44 States Truck Driver

Social needs

☒ Surrounding Areas

5. Do you currently use local businesses in Humbird?

Yes ☒No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒No ☐

Name:

Randy L. Rupnow  
(please print your name)

Address:

W10470 Walkers Rd Humbird WI 54746

Telephone number:

715-299-1525

Date:

4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.





May 2, 2011

Randy L. Rupnow  
W10470 Walkers Road  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☒

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping ☒ \_\_\_\_\_

Personal needs ☒ \_\_\_\_\_

Banking ☒ \_\_\_\_\_

Employment ☐ \_\_\_\_\_

Social needs ☐ \_\_\_\_\_

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☒

Name: Annette Vankirk  
(please print your name)

Address: N 2039 Jackson St

Telephone number: 715-797-6994 Date: 4-24-11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



May 2, 2011

Annette VanKirk  
N3039 Jackson Street  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☒

Worse ☐

Please explain: never Home. Road construction  
people.

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping

☐

B-R Falls.

Personal needs

☐

B-R Falls.

Banking

☐

Farm child.

Employment

☐

Road construction

Social needs

☐

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☐

Name: Don and Debie Walker  
(please print your name)

Address: P.O. Box 145

Telephone number: 715.964.6622 Date: 4/23/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I don't drive at all.



UNITED STATES  
POSTAL SERVICE

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May 2, 2011

Don and Debbie Walker  
PO Box 145  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You stated that you are not home a lot keep in mind that customers who will be away for an extended time (e.g., on vacation) may request that their mail be held at the Post Office during their absence. Upon return the customer asks the Post Office to resume delivery.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services:**

a. Picking up government forms (such as tax forms)	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: Forms to ship APO

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_

(over)



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: BRF, Merrillan

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☒

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: I can't always get to the PO because of the changed hours

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping	<input checked="" type="checkbox"/> <u>BRF</u>
Personal needs	<input checked="" type="checkbox"/> <u>BRF</u>
Banking	<input checked="" type="checkbox"/> <u>BRF</u>
Employment	<input checked="" type="checkbox"/> <u>BRF</u>
Social needs	<input type="checkbox"/> _____

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☐

Name: Wendelin Fitzmaurice  
(please print your name)

Address: PO Box 35

Telephone number: 715 964-1018 Date: 4/22/11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

I have inquired numerous times on changing the route to include a mail box at the end of my driveway - I have been told I would need to locate one on the existing route which would put my mailbox exposed to anyone driving by - I do not feel comfortable with that idea. Also, I do not want a PO Box and would expect that not to change.



May 2, 2011

Wendelin Fitzmaurice  
PO Box 35  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You are concerned about the placement of your mailbox. The Merrillan postmaster will take the safety issues along with the carrier's line of travel into consideration when determining the placement of the mailboxes.

You voiced a concern about the security of your mail. There are companies that sell mailboxes that lock so mail can not be tampered with and the carrier can still get the mail in the box. The carrier will not carry keys in order to service the mailbox.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: Merrillan & Millston, BRF

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☒

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain:

could be better or worse  
It depends. Am I going to be able to  
have my mail box right in front of my home  
or will it be down the road by someone else's  
house where they could potentially go through my mail? That's  
4. For which of the following do you leave Humbird? (check all that apply.) Where do you go to obtain these services?  
Why I have a post box in the first place, even though  
I only get there once a wk, due to my  
work schedule

Shopping

☒ BRF, EC, Laxcrosse

Personal needs

☒ BRF, EC, Laxcrosse

Banking

☒ Black River Falls

Employment

☒ Black River Falls

Social needs

☒ BRF, EC, Laxcrosse

5. Do you currently use local businesses in Humbird?

Yes ☐

No ☒

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☐

Name: Ashlee A. Hernke  
(please print your name)

Address: P.O. Box 71 N3061 Main Street

Telephone number: 715-299-4842 Date: 4/19/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



May 2, 2011

Ashlee A. Hernke  
N3061 Main Street  
PO Box 71  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You are concerned about the placement of your mailbox. The Merrillan postmaster will take the safety issues along with the carrier's line of travel into consideration when determining the placement of the mailboxes.

You voiced a concern about the security of your mail. There are companies that sell mailboxes that lock so mail can not be tampered with and the carrier can still get the mail in the box. The carrier will not carry keys in order to service the mailbox.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265



## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other postal services:

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

### Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒No ☐If yes, which offices: BRF, Neillsville, Mercellan

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐Just as Good ☐No Opinion ☐Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping

Neillsville

Personal needs

" "

Banking

" "

Employment

BRF

Social needs

Neillsville

5. Do you currently use local businesses in Humbird?

Yes ☒No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒No ☐Name: Jason Tibbett  
(please print your name)Address: N3644 Van Kirk RdTelephone number: 715-797-2290 Date: 4-15-11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



May 2, 2011

Jason Tibbett  
N3644 Van Kirk Road  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265



## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: Merrillan

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping	<input checked="" type="checkbox"/>	<u>Black River / Eau Claire</u>
Personal needs	<input checked="" type="checkbox"/>	<u>Black River / Eau Claire</u>
Banking	<input checked="" type="checkbox"/>	<u>Black River</u>
Employment	<input checked="" type="checkbox"/>	<u>My wife works in Black River, I work in town</u>
Social needs	<input checked="" type="checkbox"/>	<u>Black River / Eau Claire</u>

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☐

Name: Will Scholte  
(please print your name)

Address: N4424 US Hwy 12 Humbird WI 54746

Telephone number: 608-772-3659 Date: 4/11/10

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



May 2, 2011

Will Scholze  
N4424 US Highway 12  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: AMERICAN LEGION  
ANNOUNCEMENTS

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒No ☐

If yes, which offices:

MERRILLIAN - FAIRCHILD

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐Just as Good ☐No Opinion ☒Worse ☐

Please explain:

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping



Personal needs



Banking



Employment



Social needs



5. Do you currently use local businesses in Humbird?

Yes ☒No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒No ☐

Name:

KENNETH O NELSON

(please print your name)

Address:

W 11480 HALSTEAD ST HUMBRID

Telephone number:

Date: 04/29/2011 WIS

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



May 2, 2011

Kenneth O. Nelson  
W11480 Halstead Street  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265



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h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: Angusta

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping	<input checked="" type="checkbox"/>	<u>Eau Claire</u>
Personal needs	<input type="checkbox"/>	_____
Banking	<input checked="" type="checkbox"/>	<u>Black River</u>
Employment	<input checked="" type="checkbox"/>	<u>Angusta</u>
Social needs	<input checked="" type="checkbox"/>	<u>Eau Claire</u>

5. Do you currently use local businesses in Humbird?

Yes ☐

No ☒

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☐

Name: Rebecca Scholze  
(please print your name)

Address: W12901 Scholze Rd, Humbird

Telephone number: \_\_\_\_\_ Date: 11 April

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

I work for the Post Office in Angusta and feel that Humbird should close and Fairchild should combine with Angusta.





April 22, 2011

Rebecca Scholze  
W12901 Scholze Rd  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Thank you for voicing your support for the possible discontinuance of the Humbird Post Office. You also stated that the Fairchild Post Office should close and combine with Augusta. Post Offices are reviewed on a case-by-case basis. When an office is being considered for discontinuance, a study of the business activity is done as well as investigating the feasibility of providing services by alternate means.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<i>3 times a yr</i>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<i>Once annually</i>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices:

*Perinton - Newfane - Fairchild*

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain:

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping

☒

*Windsor - Newfane - Black River Fair Child*

Personal needs

☒

*" " "*

Banking

☒

*" "*

Employment

☐

*Retired*

Social needs

☒

*Black River & beyond*

5. Do you currently use local businesses in Humbird?

Yes ☐

No ☒

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☐

Name:

*Carol E. Johnson*  
(please print your name)

Address:

*W111009 Cty Rd B*

Telephone number:

*715-964-1426*

Date:

*4-18-11*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

*I live alone & not home much -*

*There are none any  
Convenience & gas  
is closing way.  
Only Bars &  
1 Restaurant  
open part time*



UNITED STATES  
POSTAL SERVICE

---

April 22, 2011

Carol E Johnson  
W11009 Cty Rd B  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You stated that you live alone and you are not home much. Please remember that customers who will be away for an extended time may request that their mail be held at the Post Office responsible for delivering their mail, during their absence. Upon return you may contact the Post Office to resume delivery.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school-bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping ☒ \_\_\_\_\_

Personal needs ☒ \_\_\_\_\_

Banking ☒ \_\_\_\_\_

Employment ☒ \_\_\_\_\_

Social needs ☐ \_\_\_\_\_

5. Do you currently use local businesses in Humbird?

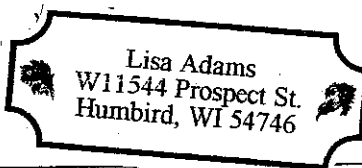
Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

No ☒

Name: Craig &  
(please print your name)



Address: \_\_\_\_\_

Telephone number: 715-964-7868 Date: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



April 22, 2011

Craig and Lisa Adams  
W11544 Prospect Street  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265



## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

### Other postal services:

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

### Nonpostal Services

- |  |                              |  |
|--|------------------------------|--|
| a. Picking up government<br>forms (such as tax forms)            | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop                                     | Yes <input type="checkbox"/> | No <input type="checkbox"/>            |
| c. Assisting senior citizens,<br>persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

- |                                |                              |  |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other                       | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

(over)



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: Merrellville & Calaca River Falls

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping

☒ Calaca River Falls - Eau Claire

Personal needs

☒ Merrellville

Banking

☒ Calaca River Falls

Employment

☐ \_\_\_\_\_

Social needs

☒ St. Ignace Mission

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☐

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_ Date: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

**Nonpostal Services**

- |   |                              |  |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms)            | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop                                  | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

- |                                |                              |  |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other                       | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: Merriland

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping	<input checked="" type="checkbox"/>	<u>Black River Falls</u>
Personal needs	<input checked="" type="checkbox"/>	<u>    "    "    "</u>
Banking	<input checked="" type="checkbox"/>	<u>    "    "    "</u>
Employment	<input type="checkbox"/>	_____
Social needs	<input type="checkbox"/>	_____

5. Do you currently use local businesses in Humbird?

Yes ☐

No ☒

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☒

Name: Donna Emer  
(please print your name)

Address: W12005 Emer RD

Telephone number: 1-715-334-2891 Date: 4-14-11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



UNITED STATES  
POSTAL SERVICE

---

April 22, 2011

Donna Emer  
W12005 Emer Rd  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

d. Using public bulletin board      Yes ☒      No ☐

e. Other      Yes ☐      No ☒

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? Yes ☐ No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping	<input checked="" type="checkbox"/>	_____
Personal needs	<input type="checkbox"/>	_____
Banking	<input checked="" type="checkbox"/>	_____
Employment	<input checked="" type="checkbox"/>	_____
Social needs	<input type="checkbox"/>	_____

5. Do you currently use local businesses in Humbird?

Yes ☒ No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒ No ☐

Name: GARY DUTTON  
(please print your name)

Address: 610795 WALKERS Rd, Humbird W. 54795

Telephone number: \_\_\_\_\_

Date: 4-12-2011

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



April 22, 2011

Gary Dutton  
W10795 Walkers Rd  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping



Personal needs



Banking



Employment



Social needs



5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

?

No ☐

Name: LARRY A FLOOD  
(please print your name)

Address: N 2804 US HWY 12 HUMBI RD WI 54746

Telephone number: 715-964-2088 Date: 4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



UNITED STATES  
POSTAL SERVICE

---

April 22, 2011

Larry A Flood  
N2804 US Hwy 12  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: MERRILLAN

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping ☒ BLACK RIVER FALLS - NEILLSVILLE

Personal needs ☒ " " "

Banking ☒ MERRILLAN

Employment ☐ RETIRED

Social needs ☒ CHURCH - MERRILLAN DOCTORS - BRF

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☐

Name: Nelda R. Stuve  
(please print your name)

Address: W 11280 CO ROAD B HUMBIRD WI 54746

Telephone number: 715-964-8663 Date: 4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



April 22, 2011

Nelda R Stuve  
W11280 Co Rd B  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>Semi Annual</i>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐Just as Good ☐No Opinion ☐Worse ☐

Please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping	<input checked="" type="checkbox"/>	_____
Personal needs	<input type="checkbox"/>	_____
Banking	<input checked="" type="checkbox"/>	_____
Employment	<input type="checkbox"/>	_____
Social needs	<input type="checkbox"/>	_____

5. Do you currently use local businesses in Humbird?

Yes ☒No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒No ☐

Name: Edna Walker  
(please print your name)

Address: N 3324 Stone Rd

Telephone number: 715-9648573 Date: 4-14-2011

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



April 22, 2011

Edna Walker  
N3324 Stuve Rd  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265



## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

**Nonpostal Services**

- |  |                              |  |
|--|------------------------------|--|
| a. Picking up government<br>forms (such as tax forms)            | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop                                     | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens,<br>persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

- |                                |                              |  |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other                       | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: Alma Center & Black River Falls

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping	<input checked="" type="checkbox"/> <u>Black River Falls / Eau Claire</u>
Personal needs	<input checked="" type="checkbox"/> <u>Black River Falls / Eau Claire</u>
Banking	<input checked="" type="checkbox"/> <u>Black River Falls</u>
Employment	<input checked="" type="checkbox"/> <u>Black River Falls</u>
Social needs	<input checked="" type="checkbox"/> <u>Black River Falls or Northfield</u>

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

(sometimes)

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☐

Name: Sandy Schuffletowski  
(please print your name)

Address: W2490 E Gilroy Rd

Telephone number: 715-896-2770 Date: 4/12/11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



April 22, 2011

Sandy Schufletowski  
W12490 E Giloy Rd  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

**Nonpostal Services**

- |  |                              |  |
|--|------------------------------|--|
| a. Picking up government<br>forms (such as tax forms)            | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop                                     | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens,<br>persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_

- |                                |                              |  |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other                       | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_

(over)



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: Merrillan, WI

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping	<input type="checkbox"/>	<u>Merrillan, Black River Falls</u>
Personal needs	<input type="checkbox"/>	<u>Merrillan, Black River Falls</u>
Banking	<input type="checkbox"/>	<u>Merrillan, Black River Falls</u>
Employment	<input type="checkbox"/>	<u>Alma Center</u>
Social needs	<input type="checkbox"/>	<u>Merrillan, Alma Center, Black River Falls</u>

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☐

Name: Judy Gjerset  
(please print your name)

Address: 211341 County Line Road

Telephone number: 715-964-8626 Date: 4-12-2011

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



April 22, 2011

Judy Gjerseth  
W11341 County Line Rd  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: B.R.F.

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping



B.R.F., Eau Claire

Personal needs



Banking



Eau Claire

Employment



Eau Claire

Social needs



Whitehall

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☐

Name: Sonnheim

(please print your name)

Address: W11139 Cold B

Telephone number: 608-799-1300

Date: 4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.





UNITED STATES  
POSTAL SERVICE

---

April 22, 2011

Sonnheim's  
W11139 Co Rd B  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: ALMA CENTER, BLACK RIVER FALLS

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping ☒ BRF

Personal needs ☒ BRF

Banking ☒ EAC clainc

Employment ☒ BRF

Social needs ☐ \_\_\_\_\_

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☐

Name: Doug Lorenzen  
(please print your name)

Address: 211814 ALMA CENTER RD

Telephone number: 715 2541629 Date: 4/11/11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



April 22, 2011

Doug Lorenzen  
N11814 Alma Center Rd  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265



## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

**Nonpostal Services**

- |  |                              |  |
|--|------------------------------|--|
| a. Picking up government<br>forms (such as tax forms)            | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop                                     | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens,<br>persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

- |                                |                              |  |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other                       | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping	<input checked="" type="checkbox"/>	BRF + E.C.
Personal needs	<input type="checkbox"/>	
Banking	<input checked="" type="checkbox"/>	BRF
Employment	<input type="checkbox"/>	
Social needs	<input checked="" type="checkbox"/>	BRF + E.C.

5. Do you currently use local businesses in Humbird?

Yes ☐

No ☒

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☒

Name: Sheryl Smith  
(please print your name)

Address: N3325 Steve Rd Humbird

Telephone number: 715-964-1414 Date: 4-12-11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



April 22, 2011

Sheryle Smith  
N3325 Stuve Rd  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)





UNITED STATES  
POSTAL SERVICE

-2-

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: White Hall, Alma Center, Black River Falls

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping ☒ \_\_\_\_\_

Personal needs ☒ \_\_\_\_\_

Banking ☒ \_\_\_\_\_

Employment ☒ \_\_\_\_\_

Social needs ☒ \_\_\_\_\_

5. Do you currently use local businesses in Humbird?

Yes ☐

No ☒

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☐

Name: Leon And Sharon Adam  
(please print your name)

Address: W 12538 E. Giloy Rd.

Telephone number: 715 964 1805 Date: 4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



April 22, 2011

Leon and Sharon Adam  
W12538 E Giloy Rd  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Other postal services:**

- |                                  |                              |                             |
|----------------------------------|------------------------------|-----------------------------|
| a. Entering permit mailings      | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

**Nonpostal Services**

- |  |                              |                             |
|--|------------------------------|-----------------------------|
| a. Picking up government<br>forms (such as tax forms)            | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop                                     | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens,<br>persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

- |                                |                              |                             |
|--------------------------------|------------------------------|-----------------------------|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| e. Other                       | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: Merrillan, Bk River Falls, Alma Center

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping



Eau Claire, WI

Personal needs



Banking



Employment



Social needs



Black River Falls, WI

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☐

Name:

Heather R. Weiss  
(please print your name)

Address:

N3440 Stue Rd

Telephone number:

(715) 964-7090

Date:

4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



April 22, 2011

Heather R Wyss  
N3440 Stuve Rd  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>Very Occasional</i>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒No ☐If yes, which offices: Merrillan

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐Just as Good ☐No Opinion ☐Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping

BRF, Eau Claire

Personal needs

BRF, Eau Claire

Banking

BRF

Employment

BRF

Social needs

BRF, Eau Claire

5. Do you currently use local businesses in Humbird?

Yes ☐No ☒

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐No ☐Name: Sandra Ward  
(please print your name)Address: N3709 E Bluff RdTelephone number: —Date: 4/11/11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



April 22, 2011

Sandra Ward  
N3709 E Bluff Rd  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265



## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: MERRILLAN, WI  
Black River Falls, WI

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping



BRF - Eau Claire - Marshfield

Personal needs



Neillsville

Banking



BRF

Employment



BRF

Social needs



\_\_\_\_\_

5. Do you currently use local businesses in Humbird?

Yes ☐

No ☒

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☐

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_ Date: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>once or twice a year</i>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: Neillsville

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping

☒ Neillsville, Black River Falls, Eau Claire

Personal needs

☒ Same

Banking

☒ Neillsville

Employment

☒ Neillsville

Social needs

☐

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☐

Name: Michaela Theiler  
(please print your name)

Address: 111472 Prospect St.

Telephone number: 715-96

Date: 4-15-11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



April 22, 2011

Michaela Theiler  
W11472 Prospect Street  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: Merrillan

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping	<input checked="" type="checkbox"/>	<u>Black River Falls, WI</u>
Personal needs	<input checked="" type="checkbox"/>	<u>Black River Falls, WI</u>
Banking	<input checked="" type="checkbox"/>	<u>Jarichville, WI</u>
Employment	<input checked="" type="checkbox"/>	<u>Black River Falls, WI</u>
Social needs	<input type="checkbox"/>	_____

5. Do you currently use local businesses in Humbird?

Yes ☐

No ☒

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☐

Name: MELVIN F RUPNOW  
(please print your name)

Address: W10506 WALKER'S ROAD

Telephone number: 715-964-1003 Date: 4-12-11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



April 22, 2011

Melvin F Rupnow  
W10506 Walkers Road  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265



## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: \_\_\_\_\_

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping

☒

Personal needs

☐

Banking

☒

Employment

☐

Social needs

☒

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☐

Name: HOWARD H. RENNHAET  
(please print your name)

Address: W 4042 WALKER RD Humbird NE, 58746

Telephone number: 715-964-5020 Date: 4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



UNITED STATES  
POSTAL SERVICE

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April 22, 2011

Howard H Rennhack  
N4042 Walkers Rd  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: MERRILLAN, ALMA CENTER

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping

☒ MERRILLAN, NEILLSVILLE, ALMA CENTER

Personal needs

☒ MERRILLAN, NEILLSVILLE, ALMA CENTER

Banking

☒ ALMA CENTER

Employment

☐ \_\_\_\_\_

Social needs

☐ \_\_\_\_\_

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☐

Name: JOHN E. CLAPPER  
(please print your name)

Address: W11392 SCHOLZE ROAD

Telephone number: 715-964-5652 Date: 7-12-11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



April 22, 2011

John E Clapper  
W11392 Scholze Road  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒No ☐If yes, which offices: Alma Center, Fairchild

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐Just as Good ☐No Opinion ☐Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping

☒ Black River Falls

Personal needs

☒ Black River Falls

Banking

☒ Neillsville - Fairchild - Merrillan

Employment

☒ Retired

Social needs

☐ \_\_\_\_\_

5. Do you currently use local businesses in Humbird?

Yes ☐No ☒

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐No ☐Name: Ernest Stevens  
(please print your name)Address: N2827 County Road 1ETelephone number: 715-964-6453 Date: April 12-2011

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.





April 22, 2011

Ernest Stevens  
N2827 County Road F  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices:

ALMA CENTER, HIXTON, BRF

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain:

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping



BRF

Personal needs



BRF

Banking



BRF

Employment



N/A

Social needs



5. Do you currently use local businesses in Humbird?

Yes ☐

No ☒

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☒

Name:

JEFF DANIELSON

(please print your name)

Address:

111707 ALMA CENTER RD. HUMBRID WIS

Telephone number:

964-8701

Date:

4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



UNITED STATES  
POSTAL SERVICE

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April 22, 2011

Jeff Danielson  
N11707 Alma Center Road  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<i>LESS THAN</i> <input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<i>LESS THAN</i> <input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: MERRILLAN - ALMA Center - BLACK RIVER FALLS

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping ☒ \_\_\_\_\_

Personal needs ☒ \_\_\_\_\_

Banking ☒ \_\_\_\_\_

Employment ☐ \_\_\_\_\_

Social needs ☒ \_\_\_\_\_

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☐

Name: REGINALD & JOANNE PONTILLO  
(please print your name)

Address: W 11895 County Line Road

Telephone number: 715-964-5700 Date: 4/12/11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



UNITED STATES  
POSTAL SERVICE

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April 22, 2011

Reginald and Joanne Pontillo  
W11895 County Line Road  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265



## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other postal services:

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

### Nonpostal Services

- |  |                              |  |
|--|------------------------------|--|
| a. Picking up government<br>forms (such as tax forms)            | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop                                     | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens,<br>persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

- |                                |                              |  |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other                       | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

(over)



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: \_\_\_\_\_

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping

☒ Black River

Personal needs

☒ Black River

Banking

☒ Black River

Employment

☐

Social needs

☒ Osseo

5. Do you currently use local businesses in Humbird?

Yes ☐

No ☒

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☐

Name:

prefer not to say  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Date: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	2X <input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other postal services:

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

### Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: Use the ramp to get in Post Office

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: Merrillan & Black River Falls WI

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☒

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

	Community:	
Shopping	<input checked="" type="checkbox"/>	<u>Black River Falls</u>
Personal needs	<input checked="" type="checkbox"/>	<u>Walmart &amp; Krohn Clinic Black River Falls</u>
Banking	<input checked="" type="checkbox"/>	<u>Fairchild &amp; Black River Falls</u>
Employment	<input type="checkbox"/>	<u>NOT EMPLOYED Retired</u>
Social needs	<input type="checkbox"/>	

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☒

Name: Dale & Darlene Huebner  
(please print your name)

Address: N3080 Jackson St. P.O. Box 63 Humbird, WI 54146

Telephone number: 715-964-1343 Date: 4/11/11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



April 22, 2011

Dale and Darlene Huebner  
N3080 Jackson Street  
PO Box 63  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>When Needed</i>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>When Needed</i>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>When Needed</i>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/> <i>When Needed</i>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒No ☐

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐Just as Good ☐No Opinion ☐Worse ☐

Please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping

☒ EAU CLAIRE, BLACK RIVER FALLS - OSSEO - NEILSVILLE

Personal needs

☒ BLACK RIVER FALLS OSSEO EAU CLAIRE - NEILSVILLE

Banking

☒ BLACK RIVER FALLS, ALMA CENTER - MERRILL

Employment

☒ BLAIR

Social needs

☐

5. Do you currently use local businesses in Humbird?

Yes ☒No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒No ☐

Name: Marc Halverson  
(please print your name)

Address: N 2656 Cty Rd F Humbird

Telephone number: 715-964-7002 Date: 4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



UNITED STATES  
POSTAL SERVICE

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April 22, 2011

Marc Halvorson  
N2656 Cty Rd F  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: MERRILLAN + BLACK RIVER FALLS

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping

☒ BRF + LAUCHAIRE

Personal needs

☒ BRF

Banking

☒ MERRILLAN + BRF

Employment

☒ " "

Social needs

☒ MERRILLAN, BRF, HATFIELD

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☐

Name: Cindy Clark  
(please print your name)

Address: N3549 U.S. Hwy. 12, Humbird WI 54746

Telephone number: 7159646503 Date: 4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



UNITED STATES  
POSTAL SERVICE

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April 22, 2011

Cindy Clark  
N3549 US Hwy 12  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

**Nonpostal Services**

- |   |                              |  |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms)            | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop                                  | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

- |                                |                              |  |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other                       | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐Just as Good ☐No Opinion ☐Worse ☐

Please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping



Personal needs



Banking



Employment



Social needs



5. Do you currently use local businesses in Humbird?

Yes ☒No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒No ☐

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_ Date: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other postal services:

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

### Nonpostal Services

- |  |                              |  |
|--|------------------------------|--|
| a. Picking up government<br>forms (such as tax forms)            | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop                                     | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens,<br>persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

- |                                |                              |  |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other                       | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

(over)



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: BR Falls and Merrillan

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping ☒ BR Falls, Eau Claire, Osseo

Personal needs ☒ "

Banking ☒ BR Falls, Alma Center

Employment ☒ BR Falls

Social needs ☒ BR Falls, Merrillan, Humbird

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☐

Name: Steven Miller  
(please print your name)

Address: N2541 County Road F Humbird, WI 54746

Telephone number: 715-964-8440 Date: 4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



April 22, 2011

Steven Miller  
N2541 County Road F  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

(over)



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: OSSEO

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping	<input type="checkbox"/>	<u>EAU Claire / Black River Falls</u>
Personal needs	<input type="checkbox"/>	<u>IL IL</u>
Banking	<input type="checkbox"/>	<u>IL</u>
Employment	<input type="checkbox"/>	<u>OSSEO</u>
Social needs	<input type="checkbox"/>	<u>N/A</u>

5. Do you currently use local businesses in Humbird?

Yes ☐

No ☒

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☐

Name: MARK MAKUSKI  
(please print your name)

Address: N 12592 N. Alma Center Rd. Humbird

Telephone number: \_\_\_\_\_ Date: 4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



April 22, 2011

Mark Makuski  
N12592 N Alma Center Rd  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

**Nonpostal Services**

- |  |                              |  |
|--|------------------------------|--|
| a. Picking up government<br>forms (such as tax forms)            | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop                                     | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens,<br>persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

- |                                |                              |  |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other                       | Yes <input type="checkbox"/> | No <input type="checkbox"/>            |

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒No ☐If yes, which offices: Merrillan & Black River Falls PO

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐Just as Good ☐No Opinion ☐Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping

Eau Claire - Black River

Personal needs



Banking

Black River Falls

Employment

Black River Falls

Social needs

Neillsville

5. Do you currently use local businesses in Humbird?

Yes ☐No ☒

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐No ☐Name: Drew C. Lambrecht  
(please print your name)Address: N4245 Hwy 12 Humbird WITelephone number: 7159645613 Date: 4-12-11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



April 22, 2011

Drew C. Lambrecht  
N4245 Hwy 12  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒No ☐If yes, which offices: Alma Center

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐Just as Good ☐No Opinion ☐Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping



Personal needs



Banking



Employment



Social needs



5. Do you currently use local businesses in Humbird?

Yes ☐No ☒

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐No ☐Name: Gordon Nancy Bates Michael Bates  
(please print your name)Address: W12299 Moore RdTelephone number: 715-964-1624 Date: 4-12-2011

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



April 22, 2011

Gordon and Nancy Bates  
Michael Bates  
W12299 Moore Rd  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265



## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping ☒ \_\_\_\_\_

Personal needs ☐ \_\_\_\_\_

Banking ☒ \_\_\_\_\_

Employment ☐ \_\_\_\_\_

Social needs ☒ \_\_\_\_\_

5. Do you currently use local businesses in Humbird?

Yes ☐

No ☒

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☐

Name: BUTH CANAPA  
(please print your name)

Address: W10331 WALKERS RD

Telephone number: 715 964 1918 Date: 4/12/11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



April 22, 2011

Ruth Canapa  
W10331 Walkers Rd  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping ☒ \_\_\_\_\_

Personal needs ☒ \_\_\_\_\_

Banking ☒ \_\_\_\_\_

Employment ☐ H.F.F.C. Feed Mill

Social needs ☒ \_\_\_\_\_

5. Do you currently use local businesses in Humbird?

Yes ☐

No ☒

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☐

Name: Fred Vance  
(please print your name)

Address: W11464 Halstad Street

Telephone number: 715-964-2411 Date: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



April 22, 2011

Fred Vance  
W11464 Halstad Street  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping

☒ Black River Falls, WI

Personal needs

☒ Neillsville, WI

Banking

☐

Employment

☐

Social needs

☒ Alma Center, WI

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☒

Name: Debbie Drew  
(please print your name)

Address: PO Box 4 Humbird, WI 54746

Telephone number: \_\_\_\_\_ Date: Apr 14 - 2011

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.





UNITED STATES  
POSTAL SERVICE

---

April 22, 2011

Debbie Drew  
PO Box 64  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265



## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

### Other postal services:

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

### Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section:

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping	<input checked="" type="checkbox"/>	Neillsville, WI
Personal needs	<input checked="" type="checkbox"/>	Black River Falls
Banking	<input type="checkbox"/>	
Employment	<input type="checkbox"/>	
Social needs	<input checked="" type="checkbox"/>	Alma Center

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☐

— NOT AS much

Name: Mike Seelow  
(please print your name)

Address: PO Box 31 Humbird, WI 54746

Telephone number: \_\_\_\_\_

Date: Apr 14, 2011

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



UNITED STATES  
POSTAL SERVICE

---

April 22, 2011

Mike Seelow  
PO Box 31  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping

☐

Eau Claire

Personal needs

☐

Eau Claire

Banking

☐

Fairchild

Employment

☐

Social needs

☐

Eau Claire

5. Do you currently use local businesses in Humbird?

Yes ☐

No ☒

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☐

Name: Scott Pralle  
(please print your name)

Address: N4621 US 12 Humbird 54746

Telephone number: \_\_\_\_\_ Date: 4/15/11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



UNITED STATES  
POSTAL SERVICE

---

April 22, 2011

Scott Pralle  
N4621 US 12  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping

☒ AUGUSTA - FAU CLAIRE

Personal needs

☐ \_\_\_\_\_

Banking

☒ ALMA CENTER

Employment

☐ \_\_\_\_\_

Social needs

☒ HUMBIRD AND OTHER TOWN'S

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☐

Name: GARY JACOBSON  
(please print your name)

Address: N 11585 CTY. Rd F. - Humbird

Telephone number: 715-964-5678 Date: 4-14-11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



April 22, 2011

Gary Jacobson  
N11585 Cty Rd F  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: Merrillan

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping



Can Claire

Personal needs



Where ever

Banking



BR Falls

Employment



BR Falls

Social needs



Where ever

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☐

Name: Basil Tollefson

(please print your name)

Address: N 3028 Clark St

Telephone number: 715-896-0239

Date: 4-14-11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



UNITED STATES  
POSTAL SERVICE

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April 22, 2011

Basil Tollefson  
N3028 Clark Street  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

**Nonpostal Services**

- |  |                              |  |
|--|------------------------------|--|
| a. Picking up government<br>forms (such as tax forms)            | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop                                     | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens,<br>persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

- |                                |   |  |
|--------------------------------|---|--|
| d. Using public bulletin board | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/>            |
| e. Other                       | Yes <input type="checkbox"/>            | No <input checked="" type="checkbox"/> |

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☒

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping



Fair Claire

Personal needs



N-A

Banking



Fairchild

Employment



N-A

Social needs



N-A

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☐

Name: Humbird Volunteer Fire Dept.  
(please print your name)

Address: P.O. Box 100 Humbird, WI 54746

Telephone number: \_\_\_\_\_ Date: 4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



April 22, 2011

Humbird Volunteer Fire Dept  
PO Box 66  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265



## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒No ☐If yes, which offices: Merrillan

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐Just as Good ☒No Opinion ☐Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping	<input type="checkbox"/>	<u>BRF (Black River Falls)</u>
Personal needs	<input type="checkbox"/>	<u>BRF</u>
Banking	<input type="checkbox"/>	<u>BRF</u>
Employment	<input type="checkbox"/>	<u>Humbird</u>
Social needs	<input type="checkbox"/>	<u>Humbird</u>

5. Do you currently use local businesses in Humbird?

Yes ☒No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒No ☐Name: Dick Matti (Dick's Longshot)  
(please print your name)Address: PO Box 94Telephone number: 715-964-1402 Date: 4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



April 22, 2011

Dick Matti  
PO Box 94  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☐

If yes, which offices: Merrillan

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping

☒ Black River Falls (BRF)

Personal needs

☒ BRF

Banking

☒ BRF

Employment

☒ BRF

Social needs

☐ Humbird, BRF

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☐

Name: Linda Math  
(please print your name)

Address: W10980 Cty Rd B

Telephone number: 715-964-5001

Date: 4-4-11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



April 22, 2011

Linda Matti  
W10980 County Rd B  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

**Nonpostal Services**

- |  |                              |  |
|--|------------------------------|--|
| a. Picking up government<br>forms (such as tax forms)            | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop                                     | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens,<br>persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

- |                                |                              |  |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other                       | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices:

Alma Center

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☒

Worse ☐

Please explain:

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping

☐

Personal needs

☐

Banking

☐

Employment

☐

Social needs

☐

5. Do you currently use local businesses in Humbird?

Yes ☐

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☐

Name:

Orin Janke  
(please print your name)

Address:

N 11898 Co Rd E

Telephone number:

715 964 6333

Date:

April 15-11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.





April 22, 2011

Orin Janke  
N11898 Co Rd F  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: Augusta

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping

☒ Peau Claire

Personal needs

☒ Black River Falls

Banking

☒ Black River Falls

Employment

☐ N/A

Social needs

☒ Clark County

5. Do you currently use local businesses in Humbird?

Yes ☐

No ☒

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☐

Name: Genita Embke  
(please print your name)

Address: 13502 E. Bluff Rd. Humbird, WI. 54746

Telephone number: 715-964-1189

Date: 4/15/2011

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



April 22, 2011

Genita Embke  
N3502 E Bluff Rd  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other postal services:

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

### Nonpostal Services

- |  |                              |  |
|--|------------------------------|--|
| a. Picking up government<br>forms (such as tax forms)            | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop                                     | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens,<br>persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

- |                                |                              |  |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other                       | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: Merritt

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping



Black River Falls

Personal needs



11

11

11

Banking



11

11

11

Employment



Social needs



5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☐

Name: Peggy J. O'Leary

(please print your name)

Address: N3038 Clark St.

Telephone number: \_\_\_\_\_

Date: 4/12/11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



UNITED STATES  
POSTAL SERVICE

---

April 22, 2011

Peggy J. O'Leary  
N3038 Clark Street  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices:

marshfield/Neillsville

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping



Personal needs



Banking



Employment



Social needs



5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☐

Name:

DAVID CAFFE

(please print your name)

Address:

N. 3299 EAST BLUFF RD, HUMBIRD, WI 54746

Telephone number:

715-897-2283

Date:

4/17/11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



UNITED STATES  
POSTAL SERVICE

---

April 22, 2011

David Laffe  
N3299 East Bluff Rd  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
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**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping

☒ Merrillan & Black River Falls

Personal needs

☐ \_\_\_\_\_

Banking

☒ Black River Falls

Employment

☒ Merrillan

Social needs

☐ \_\_\_\_\_

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☐

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_ Date: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
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g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

**Nonpostal Services**

- |  |                              |  |
|--|------------------------------|--|
| a. Picking up government<br>forms (such as tax forms)            | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop                                     | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens,<br>persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

- |                                |   |                             |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| e. Other                       | Yes <input type="checkbox"/>            | No <input type="checkbox"/> |

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices:

Be Merrillan or Alma Center

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain:

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping



Personal needs



Banking



Employment



Social needs



5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☐

Name:

Jolene Janke

(please print your name)

Address:

N12010 Cty Rd F

Telephone number:

715 964 6334

Date:

4-13-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

*there isn't much other business besides a couple of taverns*



UNITED STATES  
POSTAL SERVICE

---

April 22, 2011

Jolene Janke  
N12010 Cty Rd F  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

(over)



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: Merrillan, WI

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping



Black River Falls / Eau Claire

Personal needs



Banking



Black River Falls

Employment



N/A

Social needs



Fairchild / Black River Falls / Eau Claire

5. Do you currently use local businesses in Humbird?

Yes ☐

No ☒

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☐

Name: Lori Kay Walker  
(please print your name)

Address: W10618 County Rd. B Humbird, WI. 54746

Telephone number: 715-964-1509 Date: 4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



UNITED STATES  
POSTAL SERVICE

April 22, 2011

Lori Kay Walker  
W10618 County Rd B  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: Everyth  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping ☐ \_\_\_\_\_

Personal needs ☐ \_\_\_\_\_

Banking ☐ \_\_\_\_\_

Employment ☐ \_\_\_\_\_

Social needs ☐ \_\_\_\_\_

5. Do you currently use local businesses in Humbird?

Yes ☐

No ☒

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☒

Name: BURTON OLSON  
(please print your name)

Address: N 3094 JACKSON ST

Telephone number: 964-2405

Date: 04/15/11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



April 22, 2011

Burton Olson  
N3094 Jackson St  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping	<input type="checkbox"/>	_____
Personal needs	<input type="checkbox"/>	_____
Banking	<input checked="" type="checkbox"/>	<u>Black River Falls</u>
Employment	<input checked="" type="checkbox"/>	<u>Osseo</u>
Social needs	<input type="checkbox"/>	_____

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☒

Name: Jack Stanley  
(please print your name)

Address: W12468 E. Giloy

Telephone number: 715 797 2128

Date: 4/11/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

*It would be sad to, see Humbird  
lose its post office.*



April 22, 2011

Jack Stanley  
W12468 E Giloy  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

I understand that it would be sad if the Humbird Post office would be closed. The Postal Service has been around a long time and we will continue to give our customers Universal Service as mandated. Also a community's identity derives from the interest and vitality of its residents and continuing the use of the Humbird name and ZIP Code. The Postal Service will help preserve community identity by the use of the Humbird name and zip code in the *National Five-Digit ZIP Code and post Office Directory*.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265



## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices:

Fairchild, Mullsville, Osseo

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Community:

Shopping



Wade, Black River Falls, Eau Claire

Personal needs



Banking



Fairchild

Employment



NA

Social needs



NA

5. Do you currently use local businesses in Humbird?

Yes ☐

No ☒

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐

No ☐

Name:

KAREN COLLINS  
(please print your name)

Address:

W10620 BAINRD HUMBIRD 54746

Telephone number:

Date: 04-20-11

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.



April 22, 2011

Karen Collins  
W10620 Bain Road  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Humbird Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

*3 times/year*  
*5 times/year*  
*2 times/year*

**Other postal services:**

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

**Nonpostal Services**

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(over)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave Humbird? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐

Personal needs ☐

Banking ☐

Employment ☐

Social needs ☐

Community:

5. Do you currently use local businesses in Humbird?

Yes ☒

No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒

No ☐

Name: SUE LARSON

(please print your name)

Address: W 1420 Prospect St Humbird, ND 58744

Telephone number: \_\_\_\_\_

Date: 4/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

*Answer - if the post office discontinued  
the Rural Route & required everyone to  
use the post office, the post office would  
save \$3, increase their services  
as well as possibly  
revitalize a town.*

*I vote for  
discontinue  
Rural Route &  
Keep post office*



UNITED STATES  
POSTAL SERVICE

---

April 22, 2011

Sue Larson  
W11420 Prospect St  
Humbird WI 54746

Dear Postal Customer:

Thank you for returning your questionnaire concerning a possible change in the way your postal service is provided through the Humbird Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You stated that you would like to see the rural route discontinued and the post office kept open. Economic savings are only one of several factors which are considered when determining the possible discontinuance of a post office. Economic savings have been calculated as required for discontinuance studies. Carrier service is more cost-effective than maintaining a postal facility and a postmaster position.

Customers are not required to travel to another Post Office to receive mail or obtain retail services. Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. You can mail packages, purchase stamps, purchase money orders, hold your mail, and obtain special services such as certified, registered, insured, express mail, delivery confirmation, signature confirmation and COD mail through your rural delivery service.

Your concern was also that keeping the post office open and stopping rural delivery would increase revenue and possibly revitalize the town. Your community's identity derives from the interest and vitality of its residents and their use of its name. The postal Service is helping to preserve community identity by continuing the use of the Humbird name and ZIP code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Humbird Post Office should be pursued, a formal proposal will be posted in the Humbird Post Office at a later date. If you have additional questions or comments, please feel free to contact Margaret Campbell at 612 349-3568.

Sincerely,

Diane Riley  
A/Manager, Post Office Operations  
3510 Hogarth Street, Room 100  
Eau Claire WI 54703-1265

## Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the HUMBIRD Post Office on 04/11/2011. Additionally, during the survey period, questionnaires were available at the HUMBIRD Post Office to walk-in retail customers.

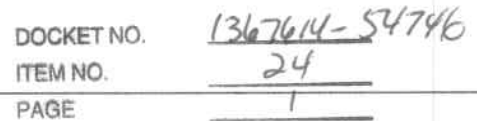
### 1. Number of Questionnaires

Total questionnaires distributed	320
Favorable to proposal	7
Unfavorable to proposal	10
Expressing no opinion	68
Total questionnaires received	85

### Postal Concerns

The following postal concerns were expressed

1. Concern (Favorable):  
Customers were concerned about mail security  
Response:  
You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Security is an issue depending on the placement of the mailbox.
2. Concern (Favorable):  
No Concern  
Response:
3. Concern (Favorable):  
No Concern  
Response:  
Customer stated she would use the post office more if it was open more hours.
4. Concern (Favorable):  
No Concern  
Response:  
Thank you for voicing your support for the possible discontinuance of the Humbird Post Office. You also stated that the Fairchild Post Office should close and combine with Augusta. Post Offices are reviewed on a case-by-case basis. When an office is being considered for discontinuance, a study of the business activity is done as well as investigating the feasibility of providing services by alternate means.
5. Concern (Favorable):  
You expressed a concern that they requested and were denied rural delivery service  
Response:  
You expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel. The Merrillan postmaster will take the safety issues along with the carrier's line of travel into consideration when determining the placement of the mailboxes.
6. Concern (No Opinion):  
Customers were concerned about a change of address  
Response:  
You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.
7. Concern (No Opinion):  
Customers were concerned about having to travel to another post office for service  
Response:  
You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
8. Concern (No Opinion):  
Customers were concerned about mail security  
Response:  
You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Security could be an issue depending on mailbox placement.
9. Concern (No Opinion):  
No Concern  
Response:
10. Concern (No Opinion):  
You stated that it would be sad if the Humbird Post Office would be closed.  
Response:  
The Postal Service has been around a long time and we will continue to give our customers Universal Service as mandated. Also a community's identity derives from the interest and vitality of its residents and continuing the use of the Humbird name and Zip Code. The Postal Service will help preserve the community identity by the use of the Humbird name and zip code in the National Five-Digit Zip Code and Post Office Directory.

[illegible]



## Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

### Postal Concerns

1. **Concern (UnFavorable):**  
Customer inquired if it is possible to cut back on the hours.  
**Response:**  
The workload does not support even a part time employee so that would not be possible.
2. **Concern (UnFavorable):**  
Customer inquired if the possible closing of the Humbird Post Office is only the start of changes that customers will see in the Postal Service.  
**Response:**  
Yes, there are several circumstances that have had a real impact on the Postal Service the internet being one of the.
3. **Concern (UnFavorable):**  
Customer stated that they like to use the postal service and it is always the little people that are affected.  
**Response:**  
Not Always. The St Paul Post Office in downtown St. Paul was closed and we are trying to sell the building as it costs \$1 million a year to heat. Other large offices in the Twin Cities that were affected are Northfield and Cottage Grove where they went from 2 buildings down to 1 The Postal Service is looking at cutting costs anywhere they can. But the pain is here and we understand.
4. **Concern (UnFavorable):**  
Customer inquired about the cost savings for 5 day a week delivery.  
**Response:**  
For the past two years the Postal Service has asked congress to look at the law that requires us to deliver mail 6 day a week. Congress does not want to make changes in this law at this time therefore the post office does not have a choice but to deliver 6 days a week.
5. **Concern (UnFavorable):**  
Customer inquired if one of the cost saving measures would be installing a NDCBU.  
**Response:**  
The NDCBU's are good in some instances but not all. The post office will also look at grouping boxes together which helps for snow removal and maintenance of the mailboxes.
6. **Concern (UnFavorable):**  
Customer inquired about the possibility, in the future, for the Alma Center or Merrilan Post Office to be closed and customers would have to travel 20-30 miles to get to a post office.  
**Response:**  
It would be unlikely for those Post Offices to be closed. For Merrilan with 2 rural routes it would be highly unlikely. At this time the Northland District is reviewing 10 post offices for discontinuance. The postal service is also looking the possibility of hub offices. Hub offices would be post offices that have space available to house routes from neighboring offices. This could save the post office the cost of transportation cost which is the second highest cost for the postal service, personnel being the highest cost.
7. **Concern (UnFavorable):**  
Customer inquired if there are other costs saving measures that are being looked at. In the past a carrier walked the route in Humbird.  
**Response:**  
The cost of a walking route is almost double the cost of curbside delivery. We also look at employee health in the future as walking routes have more potential to wear on the employee.
8. **Concern (UnFavorable):**  
Customer inquired if the collection box would remain if the Humbird Post Office is closed.  
**Response:**  
This would be a local decision. Things that need to be considered in this decision would be if there is a location where the snow removal would be provided and the volume of mail that is collected from the collections box
9. **Concern (UnFavorable):**  
Customers were concerned about what will happen to the employees of the Humbird Post Office.  
**Response:**  
The OIC Chris will go back to the Merrilan Post Office which is the office she is assigned to. The employees of the Humbird Post Office are valued employees and will have an opportunity to work hours in surrounding offices that have the work available.

- Concern (Unfavorable):
10. Customer inquires why bulk mailers shouldn't pay more as the customer feels that the cost of mailing a 1st class letter is high than it is to mail bulk rate
- Response:  
The large companies that mail at the bulk rate pay a higher percentage for their mailings. It is these mailers that pay the postal service overhead at this time due to the decline in 1st class mail. Some of these large mailers do not want to see Saturday delivery go away because in some cases they request their mail piece to be delivered on Saturday as there are a lot more people at home on Saturday.
- Concern (Unfavorable):
11. Customer inquires how it can be cost effective for mail that is dropped in Humbird destined for Humbird to go to Eau Claire then Merrillan and then back to Humbird.
- Response:  
It does prove to be cost effective due to the fact that the Eau Claire plant has machines that sort the mail in delivery order faster than a person can sort it by hand.
- Concern (Unfavorable):
12. Customer states the she feels that service is not as good as it was in the past.
- Response:  
When you have service issues you need to bring it to the attention of the post office. The post office can investigate the issue and get back to you.
- Concern (Unfavorable):
13. Customer inquired if the added deliveries in Humbird will involve over time or adding a new employee.
- Response:  
The added deliveries will not involve over time or a new employee. The Humbird carrier will have the additional boxes add to the route. The carrier will be compensated for those deliveries according to the evaluation of the route. The cost of adding the 40 deliveries to the carrier would be about \$5000.00.
- Concern (Unfavorable):
14. Customer stated presently the rural customers can anticipate the time of delivery of the mail. With the added services that the carrier will provide and added delivery will the carrier be later.
- Response:  
There should not be a huge difference in the time of delivery. In some instances the customer could receive the mail earlier as the post office does not open until 12:30. The added services and deliveries might add about 20 minutes to the carrier's route.
- Concern (Unfavorable):
15. Customer inquired if the post office would try to save gas in determining the placement of the mailboxes and would it be possible for their box to be moved to their side of the highway.
- Response:  
The placement of mailboxes will not be decided tonight. The Merrillan postmaster will take the safety issues along with the carrier's line of travel into consideration when determining the placement of the mailboxes.
- Concern (Unfavorable):
16. Customer inquired about post office boxes that you need to pay for and rural mailboxes are free.
- Response:  
Every customer is entitled to one free form of mail delivery. If a customer lives within a quarter mile of the post office and the carrier does not travel past their residence they would be entitled to a free post office box. If the Humbird Post Office is discontinued customers who receive mail in the post office boxes have the option to put up a mailbox or rent a post office box in another post office. There is a handout on the directions of installing a mailbox for anyone who would like it.
- Concern (Unfavorable):
17. Customer suggested that since the postal service is moving toward the hub system in some cities they consider using Humbird as the hub as they are centrally located with Alma Center, Fairchild and Merrillan.
- Response:  
This would not be possible due to the fact that the Humbird Post Office does not have the space to accommodate this move. The hub system is used with existing facilities that have sufficient space to house all the routes being moved to that facility.
- Concern (Unfavorable):
18. Customer inquired about how many post office boxes and window transactions the Merrillan post office has.
- Response:  
The Merrillan Post Office has 135 post office boxes. The Merrillan Post Office is not the issue as they have the workload to support the staffing in the office.
- Concern (Unfavorable):
19. Customers were concerned about the security of the mail in the rural mailboxes.
- Response:  
There are companies that sell mailboxes that lock so mail can not be tampered with and the carrier can still get the mail in the box. The carrier will not carry keys in order to service the mailbox.

20. **Concern (UnFavorable):**  
Customer inquired about what happens to a parcel that does not fit in the box.

**Response:**

Customers have a couple of options. They can go on line or call the Merrillan Post Office to request redelivery of a parcel when they know that they will be home. Or if there is another address that the customer wishes to have it sent to the post office could do that as well. Or if a customer has a safe place that they would like a parcel left they can inform the carrier of where they would like the parcel left.

21. **Concern (UnFavorable):**  
Customers were concerned about mailing parcels from the mailbox.

**Response:**

Rural carriers will accept parcels from mailboxes provided the return address matches the collection point. If postage has not been applied, the customer can estimate the amount of the postage needed and leave the payment in the mailbox. If insurance is desired the value of the contents must be specified. The carrier will pick up the package, take it to the Merrillan Post Office for weighing and rating, and the parcel will be mailed the same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox the next delivery day. If the customer is not comfortable leaving the money in the mailbox they may have to take it a Post Office.

**Nonpostal Concerns**

1. **Concern (UnFavorable):**  
Customer commented on larger cities taking businesses away from Humbird.

**Response:**

The decision for discontinuance for the Humbird Post Office will not be made tonight. That decision will be made by headquarters in Washington DC.



NOT USED- PLACE HOLDER

04/11/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

The postmaster at the Humbird post office retired on February 11, 2007. A review of the business activities of the post office revealed that the office workload has declined, and the office qualifies for service only 1.3 hours per day. Our office review revealed an average of 8 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at Humbird may not be warranted. If you receive your mail on a rural route, your mail delivery would not change.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at the Town Hall, N3049 King Street on 04/26/2011 from 6:30 PM to 8:30 P to answer questions and provide information about our service.

If you have any questions, you may contact Margaret Campbell at (612) 349-3568.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads "Diane G. Riley".

DIANE RILEY  
Manager, Post Office Operations



**A. Office**

Name: HUMBIRD State: WI Zip Code: 54746  
Area: WESTERN District: NORTHLAND PFC  
Congressional District: WI 03 County: Clark  
EAS Grade: 53 Finance Number: 563970  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 27. There was not a petition recieved.

Prepared by: Margaret Campbell  
Title: NORTHLAND PFC Post Office Review Coordinator  
Tele No: (612) 349-3568

Date: 05/11/2011  
Fax No: (612) 349-0389



**A. Office**

Name: HUMBIRD State: WI Zip Code: 54746  
Area: WESTERN District: NORTHLAND PFC  
Congressional District: WI 03 County: Clark  
EAS Grade: 53 Finance Number: 563970  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 28. There was no Congressional inquiry.

Prepared by: Margaret Campbell  
Title: NORTHLAND PFC Post Office Review Coordinator  
Tele No: (612) 349-3568

Date: 05/11/2011  
Fax No: (612) 349-0389

## Proposal Checklist

### Section I

X  
X  
X  
X  
X  
X  
X  
X  
X  
X  
X  
X  
X  
X  
NA  
NA  
X  
X

### Responsiveness to Community Postal Needs

Tell what we are doing and why.  
Is reason for discontinuance justified and documented in the record?  
If suspended, what type of alternate service customers are now receiving?  
Reason for vacancy and information on postmaster/OIC  
Number of customers and type of service they received and will receive.  
Hours of service, daily window transaction average, number of permit mailers, and postage meter users.  
Last three fiscal years of revenue and revenue units.  
Decline in service workload/reduction in EAS level, if appropriate.  
Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.  
Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.  
If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.  
Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.  
Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.  
Information on petitions and congressional inquiries included with Postal Service responses.  
Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.  
Advantages and disadvantages of proposed alternate service.  
Any other pertinent information concerning Postal Service needs.

### Section II

X  
X  
N  
N  
N  
N  
N  
N  
None  
Y  
Y  
Flat  
N

### Effect on the Community

Brief background of area, community government, population, etc.  
Number of businesses, religious institutions, schools, local government offices, social organizations, etc.  
Was Post Office used as meeting place?  
Was Post Office a shelter for a bus stop?  
Did the Post Office have a public bulletin board?  
Were government forms available at the Post Office?  
Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?  
What is the historical value of the office?  
Is an address change necessary?  
Will the community identity be preserved?  
What are the growth trends (flat, up, down)?  
Were any other nonpostal items identified?

### Section III

X

### Effect on Employees

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

**Section IV**

**Economic Savings**

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-53 Minimum, no COLA)

Fringe benefits 33.5%

Rental costs, excluding utilities

Total annual costs

Less estimated cost of replacement service

Total annual savings

\$	12,792
\$	4,285
\$	+6,000
\$	23,077
-	5,256
\$	17,821

A one-time expense of \$ — will be/was incurred for installation of CBUs and parcel lockers.

Is postmaster salary based on the minimum salary without COLA?

Does postmaster salary reflect the current office evaluation?

**Section V**

**Other Factors**

The Postal Service has identified no other factors for consideration (if appropriate).

List other factors as appropriate.

Other factors when replacement service is a CPO.

**Section VI**

**Summary**

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

**Section VII**

**Notices**

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:

Investigative Coordinator

Date

Reviewed and Certified By:

District PO Review Coordinator

Date

5-19-11

5-19-11





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05/11/2011

SENIOR VICE PRESIDENT  
GOVERNMENT RELATIONS AND PUBLIC POLICY  
475 L'ENFANT PLAZA SW RM 10804  
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close  
the HUMBIRD Post Office  
Docket No. 1367614

This is to advise you that on 05/24/2011, I will post for public comment a proposal to close the HUMBIRD Post Office in Clark, Congressional District No. WI 03.

If you have any questions, please call MARGARET CAMPBELL District Review Coordinator at (612) 349-3568.

ANTHONY WILLIAMS  
District Manager  
NORTHLAND PFC District

cc: Manager, Customer Service Operations  
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920  
Proposal



05/18/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of  
HUMBIRD Proposal  
Docket No. 1367614 - 54746

Please post the enclosed proposal to close the HUMBIRD Post Office in the lobby. The proposal must be posted in a prominent place from 05/24/2011 through close of business on 07/25/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (612) 349-3568.

MARGARET CAMPBELL  
Post Office Review Coordinator  
NORTHLAND PFC District

Enclosures: PS Form 4920  
Proposal  
Invitation for Comments  
Comment Forms  
Official Record

Date of Posting: 05/24/2011

Date of Removal: 07/25/2011

**UNITED STATES POSTAL SERVICE**

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE  
THE HUMBIRD, WI POST OFFICE  
AND EXTEND  
SERVICE BY RURAL ROUTE SERVICE**

To the customers of the Humbird Post Office:

The Postal Service is considering the close of the Humbird Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/24/2011 through 07/25/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

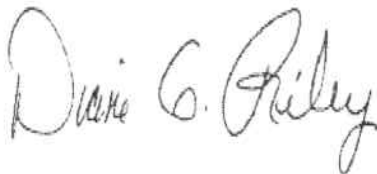
Copies of the proposal and optional comment forms are available upon request at the Humbird Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

MARGARET CAMPBELL  
100 SOUTH FIRST ST. ROOM 409  
MINNEAPOLIS, MN 55401-9990

For more information, you may call MARGARET CAMPBELL at (612) 349-3568 or write to the above address.

Thank you for your assistance.



DIANE RILEY  
100 SOUTH FIRST ST. ROOM 409  
MINNEAPOLIS, MN 55401-9990

Date of Posting: 05/24/2011

Posting Round Date:

Date of Removal: 07/25/2011

Removal Round Date:

PROPOSAL TO CLOSE  
THE HUMBIRD, WI POST OFFICE  
AND EXTEND  
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1367614 - 54746

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Humbird, WI Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Merrillan Post Office, located six miles away.

The postmaster position became vacant when the postmaster retired on February 01, 2007. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: A review of the Humbird Post Office has revealed a steady decline in workload over the past several years. Currently the office qualifies for 1.26 hours of staffing per day. The office is open 20 hours per week. There are few retail businesses, and no schools or health care services in the community. Residents travel to nearby towns for groceries and other goods and services.

The Humbird Post Office, an EAS-53 level, provides service from 12:30 - 16:15 Monday - Friday, 11:15 - 12:30 Saturday and lobby hours of 12:30-16:15 on Monday - Friday and 11:15-12:30 on Saturday to 40 post office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged eight transaction(s) accounting for seven minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$22,718 ( 59 revenue units) in FY 2008; \$21,836 ( 57 revenue units) in FY 2009; and \$18,187 ( 47 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 26, 2011, representatives from the Postal Service were available at the Town Hall, N3049 King Street to answer questions and provide information to customers. 11 customer(s) attended the meeting.

On April 11, 2011, 320 questionnaires were distributed to delivery customers of the Humbird Post Office. Questionnaires were also available over the counter for retail customers at the Humbird Post Office. 86 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 7 favorable, 10 unfavorable, and 69 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Merrillan Post Office, an EAS-16 level office. Window service hours at the Merrillan Post Office are from 09:00-11:30 & 12:30- 16:15, Monday through Friday, and 09:00 10:00 on Saturday. There are 104 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

- |   |   |
|---|---|
| <p>1.   <b>Concern:</b></p> <p>          <b>Response:</b></p> | <p>Customers expressed concern about collection of outgoing mail</p> <p>The customer expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox. If the Humbird Post Office is discontinued the Fairchild Post Office, which you indicated was closer to your residence, last pick up is at 4:15 pm which would accomodate your need for a late day mailing.</p> |
| <p>2.   <b>Concern:</b></p> <p>          <b>Response:</b></p> | <p>Customers expressed concern for loss of community identity</p> <p>The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.</p>  |
| <p>3.   <b>Concern:</b></p> <p>          <b>Response:</b></p> | <p>Customers were concerned about a change of address</p> <p>The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.</p>   |
| <p>4.   <b>Concern:</b></p>                                   | <p>Customers were concerned about having to travel to another post office for service</p>   |

**Response:**

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

5. **Concern:**

Customers were concerned about having to travel to another post office for service

**Response:**

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. You stated that you would like to see the rural route discontinued and the post office kept open. Economic savings are only one of the several factors which are considered when determining the possible discontinuance of the post office. Economic savings have been calculated as required for discontinuance studies. Carrier service is more cost-effective than maintaining a postal facility and a postmaster position. Your concern was also that keeping the post office open and stopping rural delivery would increase revenue and possibly revitalize the town. Your community's identity derives from the interest and vitality of its residents and their use of the Humbird name and Zip Code. The Postal Service is helping to preserve community identity by continuing the use of the Humbird name and Zip Code in the addresses and in the National Five-Digit Zip Code and Post Office Directory.

6. **Concern:**

Customers were concerned about loss of employment for the employees at the Humbird Post Office.

**Response:**

The OIC Chris will go back to Merrillan which is the office she is assigned to. The employees of the Humbird Post Office are valued employees and will have an opportunity to work hours in surrounding offices that have the work available.

7. **Concern:**

Customers were concerned about mail security

**Response:**

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

8. **Concern:**

Customers were concerned about mail security

**Response:**

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Security could be an issue depending on mailbox placement.

9. **Concern:**

Customers were concerned about mail security

**Response:**

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Security is an issue depending on the placement of the mailbox.

10. **Concern:**

Customers were concerned about senior citizens

**Response:**

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

11. **Concern:**

You expressed a concern that they requested and were denied rural delivery service

**Response:**

The customer expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel. The Merrillan postmaster will take the safety issues along with the carrier's line of travel into consideration when determining the placement of the mailboxes.

12. **Concern:**

You stated that it would be sad if the Humbird Post Office would be closed.

**Response:**

The Postal Service has been around a long time and we will continue to give our customers Universal Service as mandated. Also a community's identity derives from the interest and vitality of its residents and continuing the use of the Humbird name and Zip Code. The Postal Service will help preserve the community identity by the use of the Humbird name and zip code in the National Five-Digit Zip Code and Post Office Directory

13. **Concern:**

You stated that you live alone and you are not home much.

**Response:**

Please remember that customers who will be away for an extended time may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

14. **Concern:**

Customer inquired about how many post office boxes and window transactions the Merrillan post office has.

**Response:**

The Merrillan Post Office has 135 post office boxes. The Merrillan Post Office is not the issue as they have the workload to support the staffing in the office.

15. **Concern:**

Customer inquired about post office boxes that you need to pay for and rural mailboxes are free.

**Response:**

Every customer is entitled to one free form of mail delivery. If a customer lives within a quarter mile of the post office and the carrier does not travel past their residence they would be entitled to a free post office box. If the Humbird Post Office is discontinued customers who receive mail in the post office boxes have the option to put up a mailbox or rent a post office box in another post office. There is a handout on the directions of installing a mailbox for anyone who would like it.

16. **Concern:**

Customer inquired about the cost savings for 5 day a week delivery.

**Response:**

For the past two years the Postal Service has asked congress to look at the law that requires us to deliver mail 6 day a week. Congress does not want to make changes in this law at this time therefore the post office does not have a choice but to deliver 6 days a week.

17. **Concern:**

Customer inquired about the possibility, in the future, for the Alma Center or Merrillan Post Office to be closed and customers would have to travel 20-30 miles to get to a post office.

**Response:**

It would be unlikely for those Post Offices to be closed. For Merrillan with 2 rural routes it would be highly unlikely. At this time the Northland District is reviewing 10 post offices for discontinuance. The postal service is also looking the possibility of hub offices. Hub offices would be post offices that have space available to house routes from neighboring offices. This could save the post office the cost of transportation cost which is the second highest cost for the postal service, personnel being the highest cost.

18. **Concern:**

Customer inquired about what happens to a parcel that does not fit in the box.

**Response:**

Customers have a couple of options. They can go on line or call the Merrillan Post Office to request redelivery of a parcel when they know that they will be home. Or if there is another address that the customer wishes to have it sent to the post office could do that as well. Or if a customer has a safe place that they would like a parcel left they can inform the carrier of where they would like the parcel left.

19. **Concern:**

Customer inquired if it is possible to cut back on the hours.

**Response:**

The workload does not support even a part time employee so that would not be possible.

20. **Concern:**

Customer inquired if one of the cost saving measures would be installing a NDCBU.

**Response:**

The NDCBU's are good in some instances but not all. The post office will also look at grouping boxes together which helps for snow removal and maintenance of the mailboxes.

21. **Concern:**

Customer inquired if the added deliveries in Humbird will involve over time or adding a new employee.

**Response:**

The added deliveries will not involve over time or a new employee. The Humbird carrier will have the additional boxes add to the route. The carrier will be compensated for those deliveries according to the evaluation of the route. The cost of adding the 40 deliveries to the carrier would be about \$5000.00.

22. **Concern:**

Customer inquired if the collection box would remain if the Humbird Post Office is closed.

**Response:**

This would be a local decision. Things that need to be considered in this decision would be if there is a location where the snow removal would be provided and the volume of mail that is collected from the collections box

23. **Concern:**

Customer inquired if the possible closing of the Humbird Post Office is only the start of changes that customers will see in the Postal Service.

**Response:**

Yes, there are several circumstances that have had a real impact on the Postal Service the internet being one of the.

24. **Concern:**

Customer inquired if the post office would try to save gas in determining the placement of the mailboxes and would it be possible for their box to be moved to their side of the highway.

**Response:**

The placement of mailboxes will not be decided tonight. The Merrillan postmaster will take the safety issues along with the carrier's line of travel into consideration when determining the placement of the mailboxes.

25. **Concern:**

Customer inquired if there are other costs saving measures that are being looked at. In the past a carrier walked the route in Humbird.



**Response:**

The cost of a walking route is almost double the cost of curbside delivery. We also look at employee health in the future as walking routes have more potential to wear on the employee.

26. **Concern:**

Customer inquires how it can be cost effective for mail that is dropped in Humbird destined for Humbird to go to Eau Claire then Merrillan and then back to Humbird.

**Response:**

It does prove to be cost effective due to the fact that the Eau Claire plant has machines that sort the mail in delivery order faster than a person can sort it by hand.

27. **Concern:**

Customer inquires why bulk mailers shouldn't pay more as the customer feels that the cost of mailing a 1st class letter is high than it is to mail bulk rate

**Response:**

The large companies that mail at the bulk rate pay a higher percentage for their mailings. It is these mailers that pay the postal service overhead at this time due to the decline in 1st class mail. Some of these large mailers do not want to see Saturday delivery go away because in some cases they request their mail piece to be delivered on Saturday as there are a lot more people at home on Saturday.

28. **Concern:**

Customer stated presently the rural customers can anticipate the time of delivery of the mail. With the added services that the carrier will provide and added delivery will the carrier be later.

**Response:**

There should not be a huge difference in the time of delivery. In some instances the customer could receive the mail earlier as the post office does not open until 12:30. The added services and deliveries might add about 20 minutes to the carrier's route.

29. **Concern:**

Customer stated that they like to use the postal service and it is always the little people that are affected.

**Response:**

Not Always. The St Paul Post Office in downtown St. Paul was closed and we are trying to sell the building as it costs \$1 million a year to heat. Other large offices in the Twin Cities that were affected are Northfield and Cottage Grove where they went from 2 buildings down to 1. The Postal Service is looking at cutting costs anywhere they can. But the pain is here and we understand.

30. **Concern:**

Customer states she feels that service is not as good as it was in the past.

**Response:**

When you have service issues you need to bring it to the attention of the post office. The post office can investigate the issue and get back to you.

31. **Concern:**

Customer suggested that since the postal service is moving toward the hub system in some cities they consider using Humbird as the hub as they are centrally located with Alma Center, Fairchild and Merrillan.

**Response:**

This would not be possible due to the fact that the Humbird Post Office does not have the space to accommodate this move. The hub system is used with existing facilities that have sufficient space to house all the routes being moved to that facility.

32. **Concern:**

Customers were concerned about mailing parcels from the mailbox.

**Response:**

Rural carriers will accept parcels from mailboxes provided the return address matches the collection point. If postage has not been applied, the customer can estimate the amount of the postage needed and leave the payment in the mailbox. If insurance is desired the value of the contents must be specified. The carrier will pick up the package, take it to the Merrillan Post Office for weighing and rating, and the parcel will be mailed the same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox the next delivery day. If the customer is not comfortable leaving the money in the mailbox they may have to take it to a Post Office.

33. **Concern:**

Customers were concerned about the security of the mail in the rural mailboxes.

**Response:**

There are companies that sell mailboxes that lock so mail can not be tampered with and the carrier can still get the mail in the box. The carrier will not carry keys in order to service the mailbox.

34. **Concern:**

Customers were concerned about what will happen to the employees of the Humbird Post Office.

**Response:**

The OIC Chris will go back to the Merrilan Post Office which is the office she is assigned to. The employees of the Humbird Post Office are valued employees and will have an opportunity to work hours in surrounding offices that have the work available.

**Some advantages of the proposal are:**

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

**II. EFFECT ON COMMUNITY**

Humbird is an unincorporated community located in Clark County. The community is administered politically by Humbird Town Board. Police protection is provided by the Clark County/Neillsville/Jason Frederick Mentor Township. Fire protection is provided by the Humbird Fire Dept. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: St Johns United Church of Christ, Hotel Bar, Longshot Bar, Tourist Haven Cafe, Cenex Fairchild Union Coop, Theiler Plumbing, Dan's Appliance Service, Scholze Heating & Air Conditioning, Country Gun Works, County Line Archery, Prospect Enterprises, Jug Electronics, Walkers Strawberries, Stanley Strawberries. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Humbird Post Office will be available at the Merrillan Post Office. Government forms normally provided by the Post Office will also be available at the Merrillan Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

1. <b>Concern:</b>	Customer commented on larger cities taking businesses away from Humbird.
--------------------	--

<b>Response:</b>	The decision for discontinuance for the Humbird Post Office will not be made tonight. That decision will be made by headquarters in Washington DC.
------------------	--

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

### III. EFFECT ON EMPLOYEES

The postmaster retired on February 01, 2007. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. .

### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 17,821 with a breakdown as follows:

Postmaster Salary (EAS-53, No COLA)	\$ 12,792
Fringe Benefits @ 33.5%	\$ 4,285
Annual Lease Costs	<u>+ \$ 6,000</u>
Total Annual Costs	\$ 23,077
Less Annual Cost of Replacement Service	<u>- \$ 5,256</u>
Total Annual Savings	<u>\$ 17,821</u>

### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

### VI. SUMMARY

The Postal Service is proposing to close the Humbird, WI Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Merrillan Post Office, located six miles away.

The postmaster retired on February 01, 2007. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a near by facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Humbird Post Office provided delivery and retail service to 40 PO Box customers and no delivery route customers. The daily retail window transactions averaged eight. There are no permit mailers or postage meter customers.

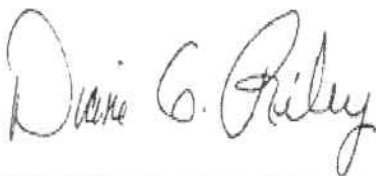
There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$17,821 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Humbird Post Office and Merrillan Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



DIANE RILEY  
Manager, Post Office Operations

05/24/2011  
Date

### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HUMBIRD Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date \_\_\_\_\_



07/18/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 07/25/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

A handwritten signature in black ink that reads "Margaret Campbell". The signature is fluid and cursive.

MARGARET CAMPBELL  
Post Office Review Coordinator  
100 SOUTH FIRST ST. ROOM 409  
MINNEAPOLIS, MN 55401-9990



**A. Office**

Name: HUMBIRD State: WI Zip Code: 54746  
Area: WESTERN District: NORTHLAND PFC  
Congressional District: WI 03 County: Clark  
EAS Grade: 53 Finance Number: 563970  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 36. The round dated copies of the proposal have been received.

Prepared by: Margaret Campbell  
Title: NORTHLAND PFC Post Office Review Coordinator  
Tele No: (612) 349-3568

Date: 08/02/2011  
Fax No: (612) 349-0389

DOCKET NO.  
ITEM NO.  
PAGE

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1

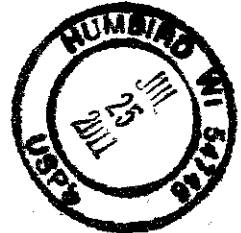
Date of Posting: 05/24/2011

Posting Round Date:



Date of Removal: 07/25/2011

Removal Round Date:

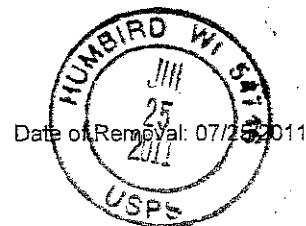


PROPOSAL TO CLOSE  
THE HUMBIRD, WI POST OFFICE  
AND EXTEND  
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1367614 - 54746



Date of Posting: 05/24/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE  
THE HUMBIIRD, WI POST OFFICE  
AND EXTEND  
SERVICE BY RURAL ROUTE SERVICE

To the customers of the Humbird Post Office:

The Postal Service is considering the close of the Humbird Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/24/2011 through 07/25/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Humbird Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

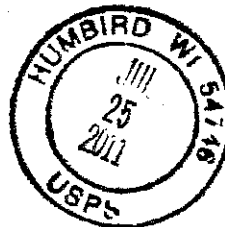
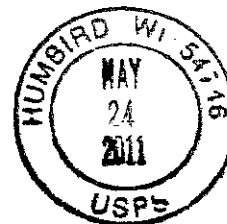
Please return the comment form to:

MARGARET CAMPBELL  
100 SOUTH FIRST ST. ROOM 409  
MINNEAPOLIS, MN 55401-9990

For more information, you may call MARGARET CAMPBELL at (612) 349-3568 or write to the above address.

Thank you for your assistance.

DIANE RILEY  
100 SOUTH FIRST ST. ROOM 409  
MINNEAPOLIS, MN 55401-9990



DOCKET NO.  
ITEM NO.  
PAGE

54746  
36  
3

Date of Posting: 05/24/2011

Posting Round Date:

MAY 24 2011

Date of Removal: 07/25/2011

Removal Round Date:

JUL 25 2011

USPS

PROPOSAL TO CLOSE  
THE HUMBIRD, WI POST OFFICE  
AND EXTEND  
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1367614 - 54746

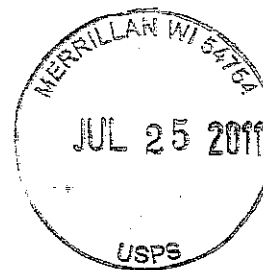
Date of Posting: 05/24/2011

Date of Removal: 07/25/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE  
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AND EXTEND  
SERVICE BY RURAL ROUTE SERVICE



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MARGARET CAMPBELL  
100 SOUTH FIRST ST. ROOM 409  
MINNEAPOLIS, MN 55401-9990

For more information, you may call MARGARET CAMPBELL at (612) 349-3568 or write to the above address.

Thank you for your assistance.

DIANE RILEY  
100 SOUTH FIRST ST. ROOM 409  
MINNEAPOLIS, MN 55401-9990

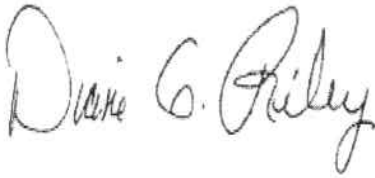
**NOTICE OF TAKING PROPOSAL AND COMMENTS  
UNDER INTERNAL CONSIDERATION**

Date 07/18/2011

Postal Customers of the Humbird Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Humbird Post Office, which was posted 05/24/2011 through 07/25/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Humbird Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

A handwritten signature in cursive script that reads "Diane G. Riley". The signature is written in dark ink and is positioned above the printed name and address.

DIANE RILEY  
100 SOUTH FIRST ST. ROOM 409  
MINNEAPOLIS, MN 55401-9990



08/01/2011

MEMO TO THE RECORD

SUBJECT: HUMBIRD  
Docket Number 1367614 - 54746

The proposal to consolidate the HUMBIRD was posted with an "Invitation for Comments," at the HUMBIRD from 05/24/2011 through 07/25/2011 . No comments were received. There is no change to the original proposal. Accordingly, there is no need to modify the proposal to address comments.

MARGARET CAMPBELL  
Post Office Review Coordinator  
NORTHLAND PFC District



**A. Office**

Name: HUMBIRD State: WI Zip Code: 54746  
Area: WESTERN District: NORTHLAND PFC  
Congressional District: WI 03 County: Clark  
EAS Grade: 53 Finance Number: 563970  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Margaret Campbell  
Title: NORTHLAND PFC Post Office Review Coordinator  
Tele No: (612) 349-3568

Date: 08/01/2011  
Fax No: (612) 349-0389



08/01/2011

MEMO TO THE RECORD

SUBJECT: HUMBIRD

Docket Number 1367614 - 54746

The proposal to consolidate the HUMBIRD was posted with an "Invitation for Comments," at the HUMBIRD from 05/24/2011 through 07/25/2011 . No comments were received. There is no change to the original proposal. Accordingly, there is no need to modify the proposal to address comments.

MARGARET CAMPBELL  
Post Office Review Coordinator  
NORTHLAND PFC District

DOCKET 1367614-54746  
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PAGE: 1

MEMO TO THE RECORD

There were no comments received from customers, nor are there any changes needed to the Proposal to Close. Therefore there is no Revised Proposal to Close.

Margaret Campbell  
PO Review Coordinator



U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 03/30/2011																								
2. Post Office Name HUMBIRD		3. State and ZIP + 4 Code WI, 54746-8208																										
4. District, Customer Service NORTHLAND PFC	5. Area, Customer Service WESTERN	6. County Clark	7. Congressional District WI 03																									
8. Reason for Proposal to Discontinue A review of the Humbird Post Office has revealed a steady decline in workload over the past several years. Currently the office qualifies for 1.26 hours of staffing per day. The office is open 20 hours per week. There are few retail businesses, and no schools or health care services in the community. Residents travel to nearby towns for groceries and other goods and services.		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 02/01/2007 b. <input checked="" type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150) EAS-53 Downgraded from EAS-53 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 0 No of Career- 0 No of Non-Career- 2		a. Time M-F 12:30 - 16:15 Sat 11:15 - 12:30 Total Window Hours Per Week a. Lobby Time M-F 12:30-16:15 Sat 11:15-12:30 0.00																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 40 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 40 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 7.70		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr><td>a. First-Class</td><td>76</td><td>19</td></tr> <tr><td>b. Newspaper</td><td>38</td><td>0</td></tr> <tr><td>c. Parcel</td><td>2</td><td>1</td></tr> <tr><td>d. Other</td><td>0</td><td>0</td></tr> <tr><td>e. Total</td><td>116</td><td>20</td></tr> <tr><td>f. No. of Postage Meters</td><td></td><td>0</td></tr> <tr><td>g. No. of Permits</td><td></td><td>0</td></tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	76	19	b. Newspaper	38	0	c. Parcel	2	1	d. Other	0	0	e. Total	116	20	f. No. of Postage Meters		0	g. No. of Permits		0
Types of Mail	Received	Dispatched																										
a. First-Class	76	19																										
b. Newspaper	38	0																										
c. Parcel	2	1																										
d. Other	0	0																										
e. Total	116	20																										
f. No. of Postage Meters		0																										
g. No. of Permits		0																										
Finances a. FY		Receipts 2008 \$ 22,718 2009 \$ 21,836 2010 \$ 18,187																										
		b. EAS Step 1 PM Basic Salary (no Cola) \$ 12792		c. PM Fringe Benefits (33.5% of b.) \$4,285																								
16a. Quarters																												
<input type="checkbox"/> Postal Owned <input type="checkbox"/> Leased (if Leased, Expiration Date) 01/01/2015 Annual Lease \$ 6000 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input checked="" type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
16b. Explain: 90-day termination clause.																												
17. Schools, Churches and Organization in Service Area: St Johns United Church of Christ		19. Administrative/Emanating Office (Proposed): Name MERRILLAN EAS Level 16 Miles Away 6.0 Window Service Hours: M-F 09:00-11:30 & 12:30- SAT 09:00 10:00 Lobby Hours: M-F 24 hours SAT 24 hours PO Boxes Available: 104																										
18. Businesses in Service Area: Hotel Bar; Longshot Bar; Tourist Haven Cafe; Cenex Fairchild Union Coop; Theiler Plumbing; Dan's Appliance Service; Scholze Heating & Air Conditioning; Country Gun Works; County Line Archery; Prospect Enterprises; Jug Electronics; Walkers Strawberries; Stanley Strawberries		20. Nearest Post Office (if different from above): Name MERRILLAN EAS Level 16 Miles Away 6.0 Window Service Hours: M-F 09:00 16:15 SAT 09:00 10:00 Lobby Hours: M-F SAT PO Boxes Available: 104																										
21. Prepared by																												
Printed Name and Title MARGARET CAMPBELL		Signature MARGARET CAMPBELL		Telephone No. AC () (612) 349-3568																								
PO Discontinuance Coordinator Name MARGARET CAMPBELL		Location MINNEAPOLIS, MN																										



08/01/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record  
HUMBIRD  
Docket Number 1367614 - 54746

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

A handwritten signature in black ink, appearing to read "Anthony Williams", with a stylized flourish at the end.

ANTHONY WILLIAMS  
District Manager

## LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code: HUMBIRD, WI, 54746-8208  
EAS Level: 53  
District: NORTHLAND PFC  
County: Clark  
Congressional District: WI 03

Proposal: ☒ Close ☐ Consolidate

Reason For Proposed: retired  
Alternate Service Proposed: Rural Route Service

Customers Affected:  
Post Office Box: 40  
General Delivery: 0  
Rural Route: 0  
Highway Contract Route (HCR): 0  
City Route: 0  
Intermediate Rural: 0  
Intermediate HCR: 0  
Total number of customers: 40

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
02/01/2007	Postmaster vacancy occurred. Reason: retired
	OIC: Career: 0 Noncareer: 2 Other Employees: 2
02/09/2011	District manager authorization to study.
04/11/2011	Questionnaires sent to customers. Number sent: 320 Number Returned: 88 Analysis: Favorable 7 Unfavorable 11 No Opinion 70
	Petition received. Number of signatures: 0
	Concerns expressed:
	Congressional inquiry received: No
	Concerns expressed:
S-10 08/04/2011	Proposal and checklist sent to district for review.
	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
S-24 08/04/2011	Proposal and invitation for comments posted and round-dated.
08/04/2011	Proposal and invitation for comments removed and round-dated.
7-25-11	Comment Analysis: Favorable 0 Unfavorable 0 No Opinion 0 0
None	Premature PRC appeal received. Concerns expressed:
03/30/2011	Updated PS Form 4920 completed (if necessary).
08/01/2011	Certification of the official record.
	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned as not warranted.
	Final determination posted at affected office(s) and round-dated.
	Final determination removed and round-dated.
	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
	Appeal to PRC received.
	PRC opinion received on appeal: Affirmed: Remanded: USPS Withdrawn:
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: Effective date:

Review Coordinator/person most familiar with the case:

MARGARET CAMPBELL  
Name/Title  
MARGARET CAMPBELL  
District Post Office Review Coordinator

(612) 349-3568  
Telephone Number  
(612) 349-3568  
Telephone Number



08/01/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS  
UNITED STATES POSTAL SERVICE  
475 L'ENFANT PLAZA ROOM 5621  
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Humbird Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Margaret Campbell, Post Office Review Coordinator, at (612) 349-3568 or Diane Riley Manager Post Office Operations.

A handwritten signature in black ink, appearing to read "Anthony Williams", with a stylized flourish at the end.

ANTHONY WILLIAMS  
DISTRICT MANAGER  
100 SOUTH FIRST ST. ROOM 426B  
MINNEAPOLIS, MN 55401-9990

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4E/P1367614.pdf>)  
Headquarters acknowledgment of receipt of official record (optional)  
Self-addressed envelope

cc: Vice President, WESTERN Area (no enclosures)

### Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the HUMBIRD was received by 08/14/2011.  
Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700  
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

**\*Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and** **and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.

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Date of Posting: 09/02/2011

Date of Removal: 10/04/2011

FINAL DETERMINATION TO CLOSE  
THE HUMBIRD, WI POST OFFICE  
AND EXTEND  
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1367614 - 54746

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Humbird, WI Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Merrilan Post Office, located six miles away.

The postmaster position became vacant when the postmaster retired on February 01, 2007. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: A review of the Humbird Post Office has revealed a steady decline in workload over the past several years. Currently the office qualifies for 1.26 hours of staffing per day. The office is open 20 hours per week. There are few retail businesses, and no schools or health care services in the community. Residents travel to nearby towns for groceries and other goods and services.

The Humbird Post Office, an EAS-53 level, provides service from 12:30 - 16:15 Monday - Friday, 11:15 - 12:30 Saturday and lobby hours of 12:30-16:15 on Monday - Friday and 11:15-12:30 on Saturday to 40 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged eight transaction(s) accounting for seven minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$22,718 ( 59 revenue units) in FY 2008; \$21,836 ( 57 revenue units) in FY 2009; and \$18,187 ( 47 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 26, 2011, representatives from the Postal Service were available at the Town Hall, N3049 King Street to answer questions and provide information to customers. 11 customer(s) attended the meeting.

On April 11, 2011, 320 questionnaires were distributed to delivery customers of the Humbird Post Office. Questionnaires were also available over the counter for retail customers at the Humbird Post Office. 88 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 7 favorable, 11 unfavorable, and 70 expressed no opinion.

When this final determination is implemented, delivery and retail services will be provided by the Merrilan Post Office, an EAS-16 level office. Window service hours at the Merrilan Post Office are from 09:00-11:30 & 12:30- 16:15, Monday through Friday, and 09:00 10:00 on Saturday. There are 104 post office boxes available.

The proposal to close the Humbird Post Office was posted with an invitation for comment at the Humbird Post Office and Merrilan Post Office from May 24, 2011 to July 25, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:**

Customers expressed concern about collection of outgoing mail

**Response:**

The customer expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox. If the Humbird Post Office is discontinued the Fairchild Post Office, which you indicated was closer to your residence, last pick up is at 4:15 pm which would accommodate your need for a late day mailing.

2. **Concern:**

Customers expressed concern about having to erect a rural mailbox

**Response:**

The customer expressed a concern about the placement of your mailbox. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel. The Merrilan postmaster will take the safety issues along with the carrier's line of travel into consideration when determining the placement of the mailboxes

3. **Concern:**

Customers expressed concern for loss of community identity

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**Response:**

The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued. You expressed your feeling that Humbird should be a Hub post office. This would not be possible due to the fact that the Humbird Post Office does not have the space to accommodate this move. The hub system is used with existing facilities that have sufficient space to house all the routes being moved to that facility.

**4. Concern:**

Customers expressed concern for loss of community identity

**Response:**

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

**5. Concern:**

Customers were concerned about a change of address

**Response:**

The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

**6. Concern:**

Customers were concerned about having to travel to another post office for service

**Response:**

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

**7. Concern:**

Customers were concerned about having to travel to another post office for service

**Response:**

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. You stated that you would like to see the rural route discontinued and the post office kept open. Economic savings are only one of the several factors which are considered when determining the possible discontinuance of the post office. Economic savings have been calculated as required for discontinuance studies. Carrier service is more cost-effective than maintaining a postal facility and a postmaster position. Your concern was also that keeping the post office open and stopping rural delivery would increase revenue and possibly revitalize the town. Your community's identity derives from the interest and vitality of its residents and their use of the Humbird name and Zip Code. The Postal Service is helping to preserve community identity by continuing the use of the Humbird name and Zip Code in the addresses and in the National Five-Digit Zip Code and Post Office Directory.

**8. Concern:**

Customers were concerned about loss of employment for the employees at the Humbird Post Office.

**Response:**

The OIC Chris will go back to Merrillan which is the office she is assigned to. The employees of the Humbird Post Office are valued employees and will have an opportunity to work hours in surrounding offices that have the work available.



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9. **Concern:**

Customers were concerned about mail security

**Response:**

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

10. **Concern:**

Customers were concerned about mail security

**Response:**

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Security could be an issue depending on mailbox placement.

11. **Concern:**

Customers were concerned about mail security

**Response:**

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Security is an issue depending on the placement of the mailbox.

12. **Concern:**

Customers were concerned about senior citizens

**Response:**

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

13. **Concern:**

You expressed a concern that they requested and were denied rural delivery service

**Response:**

The customer expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel. The Merrillan postmaster will take the safety issues along with the carrier's line of travel into consideration when determining the placement of the mailboxes.

14. **Concern:**

You stated that it would be sad if the Humbird Post Office would be closed.

**Response:**

The Postal Service has been around a long time and we will continue to give our customers Universal Service as mandated. Also a community's identity derives from the interest and vitality of its residents and continuing the use of the Humbird name and Zip Code. The Postal Service will help preserve the community identity by the use of the Humbird name and zip code in the National Five-Digit Zip Code and Post Office Directory

15. **Concern:**

You stated that you live alone and you are not home much.

**Response:**

Please remember that customers who will be away for an extended time may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

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16. **Concern:**

Customer inquired about how many post office boxes and window transactions the Merrilan post office has.

**Response:**

The Merrilan Post Office has 135 post office boxes. The Merrilan Post Office is not the issue as they have the workload to support the staffing in the office.

17. **Concern:**

Customer inquired about post office boxes that you need to pay for and rural mailboxes are free.

**Response:**

Every customer is entitled to one free form of mail delivery. If a customer lives within a quarter mile of the post office and the carrier does not travel past their residence they would be entitled to a free post office box. If the Humbird Post Office is discontinued customers who receive mail in the post office boxes have the option to put up a mailbox or rent a post office box in another post office. There is a handout on the directions of installing a mailbox for anyone who would like it.

18. **Concern:**

Customer inquired about the cost savings for 5 day a week delivery.

**Response:**

For the past two years the Postal Service has asked congress to look at the law that requires us to deliver mail 6 day a week. Congress does not want to make changes in this law at this time therefore the post office does not have a choice but to deliver 6 days a week.

19. **Concern:**

Customer inquired about the possibility, in the future, for the Alma Center or Merrilan Post Office to be closed and customers would have to travel 20-30 miles to get to a post office.

**Response:**

It would be unlikely for those Post Offices to be closed. For Merrilan with 2 rural routes it would be highly unlikely. At this time the Northland District is reviewing 10 post offices for discontinuance. The postal service is also looking the possibility of hub offices. Hub offices would be post offices that have space available to house routes from neighboring offices. This could save the post office the cost of transportation cost which is the second highest cost for the postal service, personnel being the highest cost.

20. **Concern:**

Customer inquired about what happens to a parcel that does not fit in the box.

**Response:**

Customers have a couple of options. They can go on line or call the Merrilan Post Office to request redelivery of a parcel when they know that they will be home. Or if there is another address that the customer wishes to have it sent to the post office could do that as well. Or if a customer has a safe place that they would like a parcel left they can inform the carrier of where they would like the parcel left.

21. **Concern:**

Customer inquired if it is possible to cut back on the hours.

**Response:**

The workload does not support even a part time employee so that would not be possible.

22. **Concern:**

Customer inquired if one of the cost saving measures would be installing a NDCBU.

**Response:**

The NDCBU's are good in some instances but not all. The post office will also look at grouping boxes together which helps for snow removal and maintenance of the mailboxes.

23. **Concern:**

Customer inquired if the added deliveries in Humbird will involve over time or adding a new employee.

**Response:**

The added deliveries will not involve over time or a new employee. The Humbird carrier will have the additional boxes add to the route. The carrier will be compensated for those deliveries according to the evaluation of the route. The cost of adding the 40 deliveries to the carrier would be about \$5000.00.

24. **Concern:**

Customer inquired if the collection box would remain if the Humbird Post Office is closed.

**Response:**

This would be a local decision. Things that need to be considered in this decision would be if there is a location where the snow removal would be provided and the volume of mail that is collected from the collections box

25. **Concern:**

Customer inquired if the possible closing of the Humbird Post Office is only the start of changes that customers will see in the Postal Service.

**Response:**

Yes, there are several circumstances that have had a real impact on the Postal Service the internet being one of the.

26. **Concern:**

Customer inquired if the post office would try to save gas in determining the placement of the mailboxes and would it be possible for their box to be moved to their side of the highway.

**Response:**

The placement of mailboxes will not be decided tonight. The Merrillan postmaster will take the safety issues along with the carrier's line of travel into consideration when determining the placement of the mailboxes.

27. **Concern:**

Customer inquired if there are other costs saving measures that are being looked at. In the past a carrier walked the route in Humbird.

**Response:**

The cost of a walking route is almost double the cost of curbside delivery. We also look at employee health in the future as walking routes have more potential to wear on the employee.

28. **Concern:**

Customer inquires how it can be cost effective for mail that is dropped in Humbird destined for Humbird to go to Eau Claire then Merrillan and then back to Humbird.

**Response:**

It does prove to be cost effective due to the fact that the Eau Claire plant has machines that sort the mail in delivery order faster than a person can sort it by hand.

29. **Concern:**

Customer inquires why bulk mailers shouldn't pay more as the customer feels that the cost of mailing a 1st class letter is high than it is to mail bulk rate

**Response:**

The large companies that mail at the bulk rate pay a higher percentage for their mailings. It is these mailers that pay the postal service overhead at this time due to the decline in 1st class mail. Some of these large mailers do not want to see Saturday delivery go away because in some cases they request their mail piece to be delivered on Saturday as there are a lot more people at home on Saturday.

30. **Concern:**

Customer stated presently the rural customers can anticipate the time of delivery of the mail. With the added services that the carrier will provide and added delivery will the carrier be later.

**Response:**

There should not be a huge difference in the time of delivery. In some instances the customer could receive the mail earlier as the post office does not open until 12:30. The added services and deliveries might add about 20 minutes to the carrier's route.

31. **Concern:**

Customer stated that they like to use the postal service and it is always the little people that are affected.

**Response:**

Not Always. The St Paul Post Office in downtown St. Paul was closed and we are trying to sell the building as it costs \$1 million a year to heat. Other large offices in the Twin Cities that were affected are Northfield and Cottage Grove where they went from 2 buildings down to 1 The Postal Service is looking at cutting costs anywhere they can. But the pain is here and we understand.

32. **Concern:**

Customer states she feels that service is not as good as it was in the past.

**Response:**

When you have service issues you need to bring it to the attention of the post office. The post office can investigate the issue and get back to you.

33. **Concern:**

Customer suggested that since the postal service is moving toward the hub system in some cities they consider using Humbird as the hub as they are centrally located with Alma Center, Fairchild and Merrilan.

**Response:**

This would not be possible due to the fact that the Humbird Post Office does not have the space to accommodate this move. The hub system is used with existing facilities that have sufficient space to house all the routes being moved to that facility.

34. **Concern:**

Customers were concerned about mailing parcels from the mailbox.

**Response:**

Rural carriers will accept parcels from mailboxes provided the return address matches the collection point. If postage has not been applied, the customer can estimate the amount of the postage needed and leave the payment in the mailbox. If insurance is desired the value of the contents must be specified. The carrier will pick up the package, take it to the Merrilan Post Office for weighing and rating, and the parcel will be mailed the same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox the next delivery day. If the customer is not comfortable leaving the money in the mailbox they may have to take it a Post Office.

35. **Concern:**

Customers were concerned about the security of the mail in the rural mailboxes.

**Response:**

There are companies that sell mailboxes that lock so mail can not be tampered with and the carrier can still get the mail in the box. The carrier will not carry keys in order to service the mailbox.

36. **Concern:**

Customers were concerned about what will happen to the employees of the Humbird Post Office.

**Response:**

The OIC Chris will go back to the Merrilan Post Office which is the office she is assigned to. The employees of the Humbird Post Office are valued employees and will have an opportunity to work hours in surrounding offices that have the work available.

**Some advantages of the proposal are:**

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

**II. EFFECT ON COMMUNITY**

Humbird is an unincorporated community located in CLARK County. The community is administered politically by Humbird Town Board. Police protection is provided by the Clark County/Neillsville/Jason Frederick Mentor Township. Fire protection is provided by the Humbird Fire Dept. The community is comprised of 50% retirees; 25% commuters; 25% farmers. and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: St Johns United Church of Christ, Hotel Bar; Longshot Bar; Tourist Haven Cafe; Cenex Fairchild Union Coop; Theiler Plumbing; Dan's Appliance Service; Scholze Heating & Air Conditioning; Country Gun Works; County Line Archery; Prospect Enterprises; Jug Electronics; Walkers Strawberries; Stanley Strawberries . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Humbird Post Office will be available at the Merrillan Post Office. Government forms normally provided by the Post Office will also be available at the Merrillan Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:**

Customer commented on larger cities taking businesses away from Humbird.

**Response:**

The decision for discontinuance for the Humbird Post Office will not be made tonight. That decision will be made by headquarters in Washington DC.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

### III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on February 01, 2007. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 17,821 with a breakdown as follows:

Postmaster Salary (EAS-53, No COLA)	\$ 12,792
Fringe Benefits @ 33.5%	\$ 4,285
Annual Lease Costs	<u>+ \$ 6,000</u>
Total Annual Costs	\$ 23,077
Less Annual Cost of Replacement Service	<u>- \$ 5,256</u>
Total Annual Savings	<u>\$ 17,821</u>

### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

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## VI. SUMMARY

This is the final determination to close the Humbird, WI Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Merrillan Post Office, located six miles away.

The postmaster retired on February 01, 2007. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The Humbird Post Office provided delivery and retail service to 40 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged eight. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$17,821 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

## VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Humbird Post Office and Merrillan Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Humbird Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Humbird Post Office and Merrillan Post Office during normal office hours.



Dean J Granholm  
Vice President of Delivery and Post Office Operations

08/19/2011

Date



09/02/2011

OFFICER-IN-CHARGE/POSTMASTER  
Humbird Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Humbird Post Office Final Determination  
Docket No. 1367614 - 54746

Please post in the lobby the enclosed final determination to close the Humbird Post Office. The final determination must be posted in a prominent place from 09/02/2011 through close of business on 10/04/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 10/05/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (612) 349-3568.

Sincerely,

A handwritten signature in black ink that reads "Margaret Campbell".

MARGARET CAMPBELL  
POST OFFICE REVIEW COORDINATOR  
100 SOUTH FIRST ST. ROOM 426B  
MINNEAPOLIS, MN 55401-9990

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Date of Posting: 09/02/2011



Date of Receipt: 10/04/2011

FINAL DETERMINATION TO CLOSE  
THE HUMBIRD, WI POST OFFICE  
AND EXTEND  
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1367614 - 54746



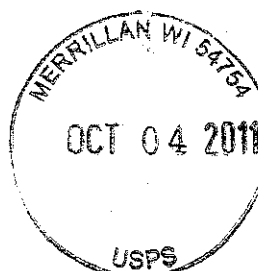
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Date of Posting: 09/02/2011

Date of Removal: 10/04/2011



FINAL DETERMINATION TO CLOSE  
THE HUMBIRD, WI POST OFFICE  
AND EXTEND  
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1367614 - 54746

**Postal Bulletin Post Office Change Announcement Form  
Final Determination 30-Day Posting Dates**

**Post Office Final Determination Posting Dates\***

Date posted: 09/02/2011  
Date removed: 10/04/2011  
No. of days posted: 32

Actual discontinuance date: 11/19/2011  
Official discontinuance date:  
(Headquarters entry):

**Note:** Unless otherwise stated, the official discontinuance date listed in the Postal Bulletin is the first Saturday that falls 60 days after the final determination is posted. For a community Post Office, classified station, or classified branch, the discontinuance date is 60 days after the Headquarters approval date.

**BEFORE CHANGE  
POST OFFICE INFORMATION**

Post Office  
Name and State: HUMBIRD, WI  
ZIP Code: 54746-8208 Finance no: 563970  
County: CLARK  
Type of discontinuance:  
Consolidate ( ) Close (X)

**Type of discontinued facility**

Post Office (X)  
Classified Station ( ) Branch ( )  
Community Post Office (CPO) ( )

Coordinator name: MARGARET CAMPBELL  
Telephone: (612) 349-3568

**AFTER CHANGE  
POST OFFICE INFORMATION**

Administrative  
Post Office: MERRILLAN  
ZIP Code: 54754-4400 Finance no: 565350  
County: CLARK  
Original name retained? Yes (X) No ( )  
New last line of customer address is:  
HUMBIRD WI, 54746

**Type of replacement service**

Post Office ( ) Route (X)  
Classified Station ( ) Branch ( )  
Contract Unit ( ) Community Post Office (CPO) ( )

Date:  
(Location) District: NORTHLAND PFC

The announcement cannot be made in the Postal Bulletin unless this form is submitted to the above address. Do not send directly to Address Management, Postal Service Headquarters.

**Mailing instructions for CPO/classified station/classified branch discontinuance.** Immediately submit three copies of this announcement form to the above address. For nonsuspended offices, enclose a copy of the letter sent to customers notifying them of the discontinuance.

**For more information, call (202) 268-5083.**  
Headquarters entry: ( ) TL ( ) HS

\*Final determination posting is not required for CPO, classified station, or classified branch discontinuance.  
Final determination for an independent Post Office must be posted for at least 30 days.



08/19/2011

DISTRICT MANAGER  
100 SOUTH FIRST ST. ROOM 426B  
MINNEAPOLIS, MN 55401-9990

ATTENTION: Post Office Review Coordinator

SUBJECT: Final Determination- HUMBIRD

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

*POSTAL BULLETIN - POST OFFICE CHANGE ANNOUNCEMENT*

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

*APPEAL*

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

*NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE*

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

*OFFICIAL RECORD*

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

Thank you for your assistance.

A handwritten signature in blue ink, appearing to read "Dean J. Granholm".

Dean J. Granholm  
Vice President Delivery and Post Office Operations

Enclosure: (2)

cc:  
Vice President, Area Operations, WESTERN Area